

Accessing and Adding a Shared Mailbox

Method 1 – Adding a shared mailbox to OWA – Right click on the name of your mailbox and choose 'Add shared folder...'.

Type the name or email address of the shared mailbox and click 'Add'

This will add a shared mailbox to the left pane on OWA for you to access.



Type the name or email address of the shared mailbox and click 'Open'

This will open a new window with the shared mailbox as the primary email address.



Sending mail from shared mailbox.

Step 1 - When sending mail you can turn on the 'from' field in the settings of the compose window and select the address you want to send from.



Step 2 - Select the address you want to send the email from in the 'From' dropdown.

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Cancel

