



CRM Recruit Agent Guide

Purpose for this Guide

The purpose of this training guide is to support international agents in their use of the TU Dublin CRM Recruit Application system, this guide provides details of how new Agent Managers and Agents can be set up on the system post the initial set up and launch of CRM Recruit.

Contents

Purpose for this Guide	2
Introduction to CRM Recruit	3
Browser Requirements:	3
User Access	3
Login to CRM Recruit:	3
Account Request & Set up	5
Agent Manager Setup	5
Logging into CRM Recruit	Error! Bookmark not defined.
How to Login.....	5
Agent Dashboard Functionality	6
Start a New Application	6
Online Application	7
Full Application	8
Review Application.....	19
Supplemental Items	22
Application Status	24
Offer Letter	25
EU Applicants	25
Non-EU Applicants	32
Search	42
My Profile	43
Advance Search	44

Introduction to CRM Recruit

Browser Requirements:

The most recent versions of the following browsers are supported and work well with CRM Recruit: Google Chrome, Mozilla Firefox, Microsoft Edge, or Apple Safari (iOS and macOS only). User Access and Set up:

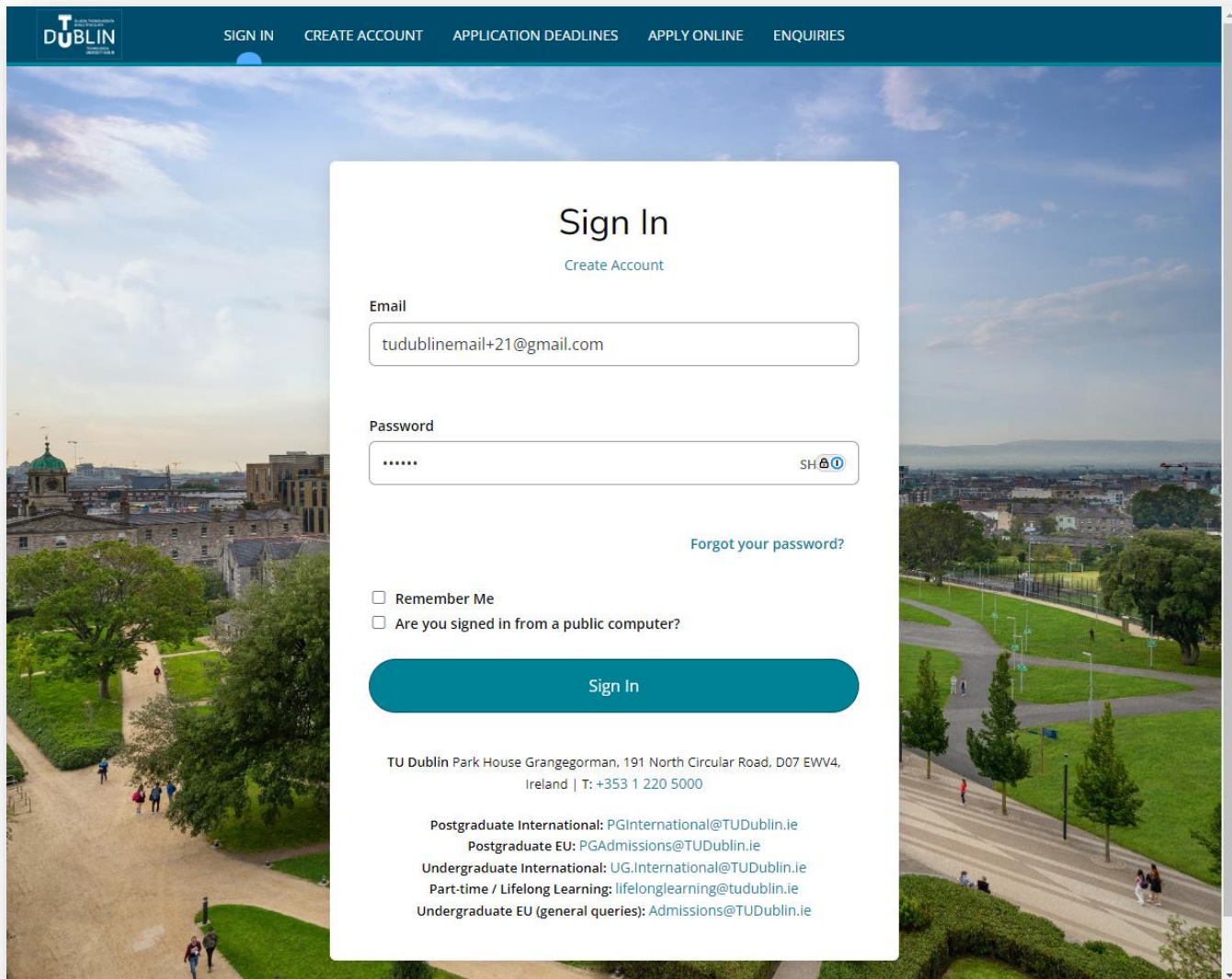
User Access

Existing agencies and Agent Managers working with TU Dublin will be issued with login details to the new CRM Recruit system prior to its launch on 6/11/2024.

Login to CRM Recruit:

To access the CRM Recruit platform please use the below link and enter the password.

<https://tudie.elluciancrmrecruit.com/Apply/>



TU DUBLIN | [SIGN IN](#) | [CREATE ACCOUNT](#) | [APPLICATION DEADLINES](#) | [APPLY ONLINE](#) | [ENQUIRIES](#)

Sign In

[Create Account](#)

Email
tudublinemail+21@gmail.com

Password
..... [SH](#) [ID](#)

[Forgot your password?](#)

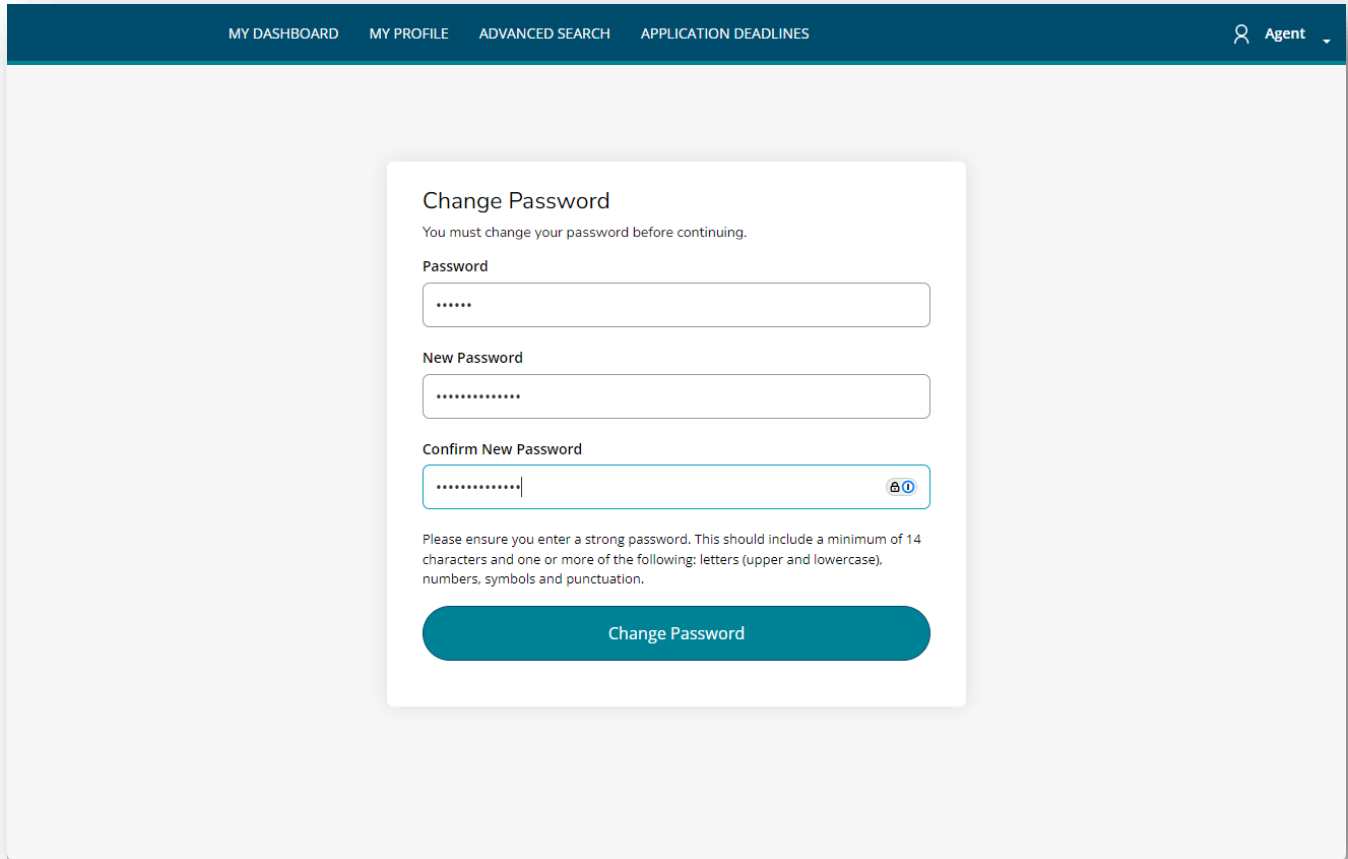
Remember Me
 Are you signed in from a public computer?

[Sign In](#)

TU Dublin Park House Grangegorman, 191 North Circular Road, D07 EWW4,
Ireland | T: +353 1 220 5000

Postgraduate International: PGInternational@TUDublin.ie
Postgraduate EU: PGAdmissions@TUDublin.ie
Undergraduate International: UG.International@TUDublin.ie
Part-time / Lifelong Learning: lifelonglearning@tudublin.ie
Undergraduate EU (general queries): Admissions@TUDublin.ie

You will be prompted to change your initial password on your first login.



The screenshot shows a user dashboard with a dark teal header. The header contains navigation links: 'MY DASHBOARD', 'MY PROFILE', 'ADVANCED SEARCH', and 'APPLICATION DEADLINES'. On the right side of the header, there is a user profile icon labeled 'Agent' with a dropdown arrow. The main content area is light gray and features a white modal box titled 'Change Password'. Inside the modal, there is a sub-header 'Change Password' followed by the instruction 'You must change your password before continuing.' Below this are three input fields: 'Password' (containing six dots), 'New Password' (containing ten dots), and 'Confirm New Password' (containing ten dots and a small eye icon). A teal button labeled 'Change Password' is positioned at the bottom of the modal. Below the input fields, there is a paragraph of instructions: 'Please ensure you enter a strong password. This should include a minimum of 14 characters and one or more of the following: letters (upper and lowercase), numbers, symbols and punctuation.'

Account Request & Set up

Agent Manager Setup

The International Office will issue an e-mail to the Agent /Agent Manager with a link to access their account. When initially logging in with the username the Agent /Agent Manager will be prompted to reset their password. See "[Login to CRM Recruit](#)" section.

How to Login

Access the CRM Recruit Account sign in page <https://tudie.elluciancrmrecruit.com/Apply/> with your username and password.

Enter your username (your e-mail address) & password provided and select 'Sign In' button.

Sign In
Create Account

Email

Password SHOW

[Forgot your password?](#)

Remember Me
 Are you signed in from a public computer?

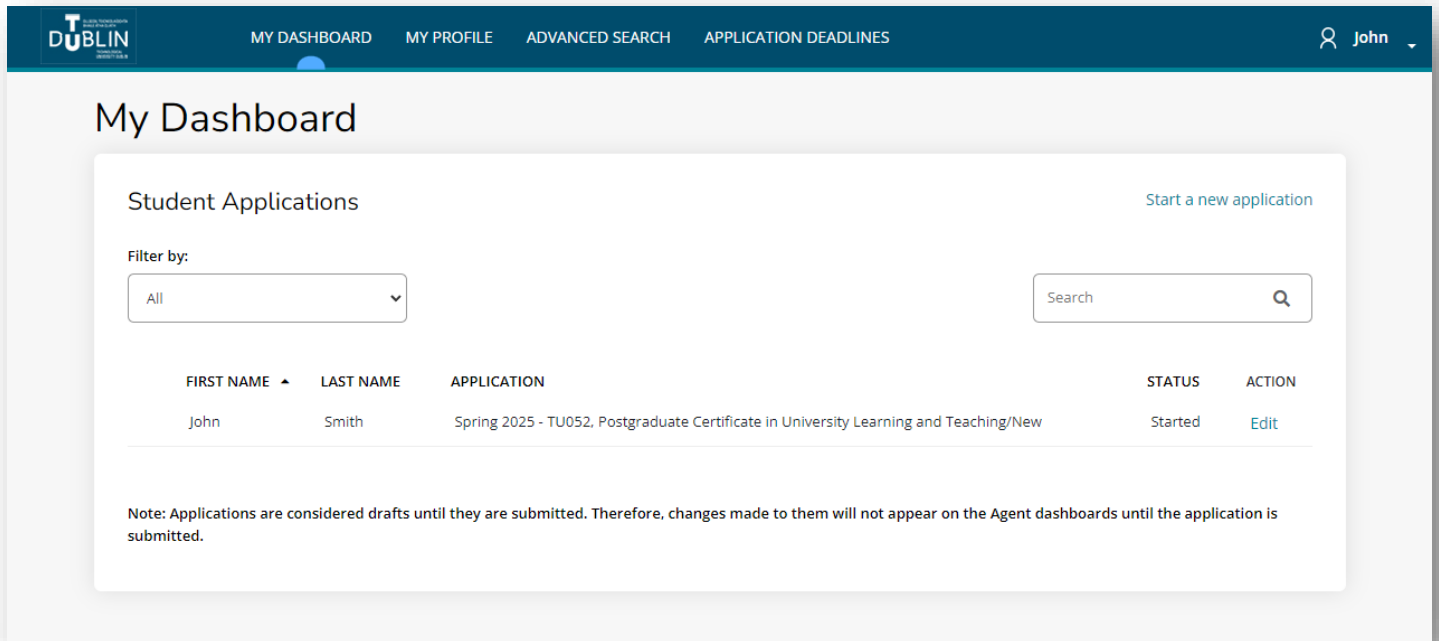
Sign In

TU Dublin Park House Grangegorman, 191 North Circular Road, D07 EW4, Ireland | T: +353 1 220 5000

Postgraduate International: PGInternational@TUDublin.ie
Postgraduate EU: PGAdmissions@TUDublin.ie
Undergraduate International: UGInternational@TUDublin.ie
Part-time / Lifelong Learning: lifelonglearning@tudublin.ie
Undergraduate EU (general queries): Admissions@TUDublin.ie

Agent Dashboard Functionality

This is the Agents initial view once login is successful.



The screenshot shows the 'My Dashboard' page for an agent. At the top, there is a dark blue navigation bar with the TU Dublin logo on the left and links for 'MY DASHBOARD', 'MY PROFILE', 'ADVANCED SEARCH', and 'APPLICATION DEADLINES' in the center. On the right of the navigation bar, there is a user profile icon labeled 'John' with a dropdown arrow. Below the navigation bar, the main content area is titled 'My Dashboard'. The primary section is 'Student Applications', which includes a 'Start a new application' link in the top right corner. Underneath, there is a 'Filter by:' section with a dropdown menu currently set to 'All' and a search box with a magnifying glass icon. Below the search and filter options is a table with the following data:

FIRST NAME	LAST NAME	APPLICATION	STATUS	ACTION
John	Smith	Spring 2025 - TU052, Postgraduate Certificate in University Learning and Teaching/New	Started	Edit

At the bottom of the 'Student Applications' section, there is a note: 'Note: Applications are considered drafts until they are submitted. Therefore, changes made to them will not appear on the Agent dashboards until the application is submitted.'

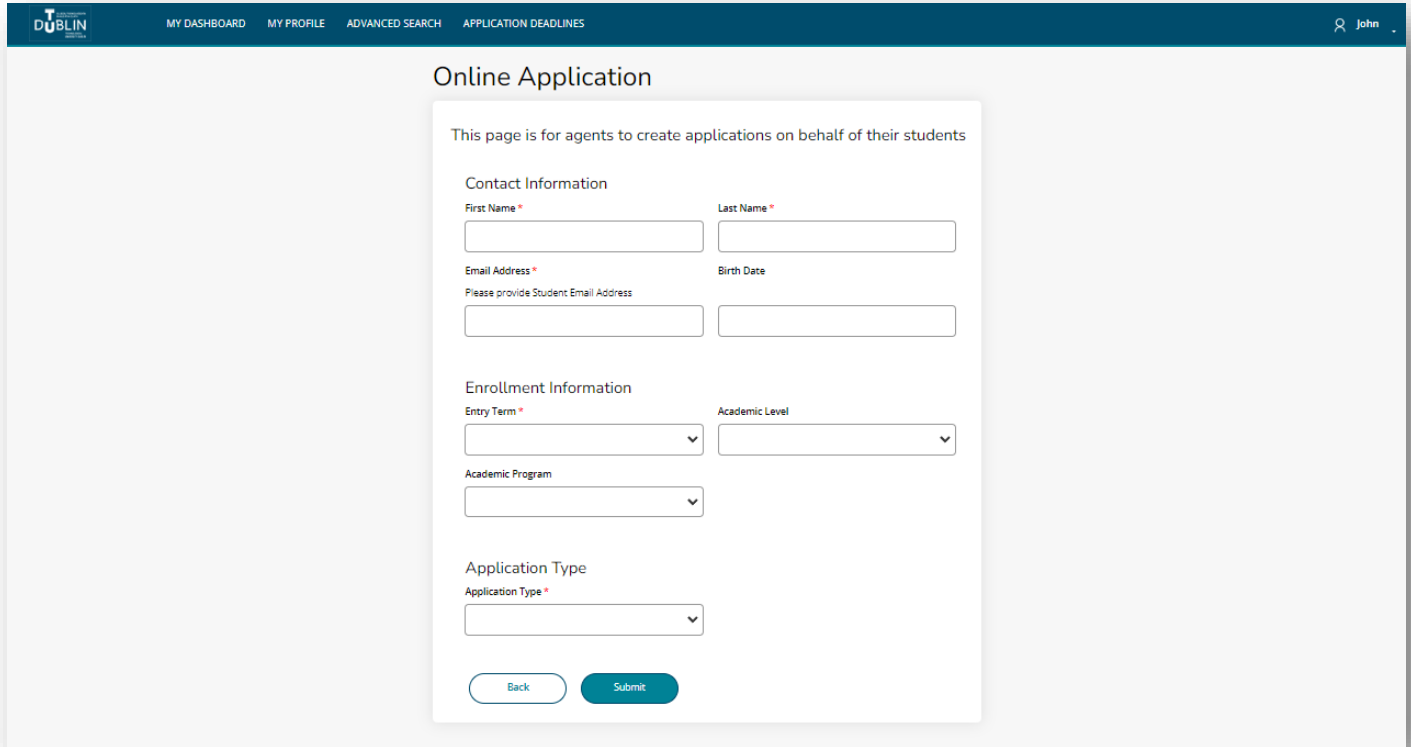
Start a New Application

There are two steps in creating an Online Application will create a new application header once Submitted. Next step is complete the Full Application & Supplement Items & Documentation.

Note: All fields marked with * are mandatory fields and must be completed.

Online Application

To start a New Online Application, you need Contact & Enrollment Information for the student. Once data entered you can Submit the Online Application. The student email address & date of birth are extremely important as they are used to communicate and verify the students given them access to the application.



The screenshot shows the 'Online Application' page on the Dublin City University website. The page has a dark blue header with the DCU logo and navigation links: 'MY DASHBOARD', 'MY PROFILE', 'ADVANCED SEARCH', and 'APPLICATION DEADLINES'. A user profile icon labeled 'John' is in the top right corner. The main content area is titled 'Online Application' and contains a form for agents to create applications on behalf of their students. The form is divided into three sections: 'Contact Information', 'Enrollment Information', and 'Application Type'. The 'Contact Information' section includes fields for 'First Name *', 'Last Name *', 'Email Address *', and 'Birth Date'. The 'Enrollment Information' section includes dropdown menus for 'Entry Term *', 'Academic Level', and 'Academic Program'. The 'Application Type' section includes a dropdown menu for 'Application Type *'. At the bottom of the form are 'Back' and 'Submit' buttons.

This page is for agents to create applications on behalf of their students

Contact Information

First Name * Last Name *

Email Address * Birth Date

Please provide Student Email Address

Enrollment Information

Entry Term * Academic Level

Academic Program

Application Type

Application Type *

Back Submit

Once application is submitted you will be presented with the Full Application Form at any stage you are allowed to Save the application and can return to edit the application at another time.

Full Application

The full application requires several sections to be completed, including:

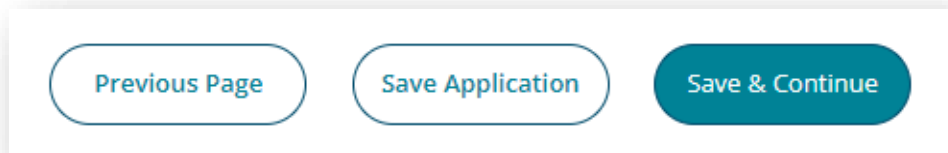
Review Section:

- Study Plans
- Personal Information
- Qualifications
- Confirmation

Additionally, **Supplemental Items** and **Recommendation Requests** may also be required.

Navigation Buttons on the Application Review screens:

- **Previous Page:** Takes you to the previous page.
- **Save Application:** Saves your entered data, allowing you to return and edit the application later.
- **Save & Continue:** Saves your entered data and allows you to proceed with editing the application.



Review: Study Plans

Next, the student's citizenship, intended academic level, course, and expected start date will be automatically populated from the online application.

The screenshot shows a web application interface for TU Dublin. At the top, there is a dark blue navigation bar with the TU Dublin logo on the left and links for 'MY DASHBOARD', 'MY PROFILE', 'ADVANCED SEARCH', and 'APPLICATION DEADLINES' in the center. On the right side of the bar, there is a user profile icon labeled 'John'. Below the navigation bar, the main content area has a title 'Spring 2025 - TU052, Postgraduate Certificate in University Learning and Teaching'. Underneath the title, there are two tabs: 'Review' (which is active) and 'Supplemental Items & Documents'. A white modal window is open, displaying the 'Study Plans' section of the application. The modal has a title bar with 'Application Number f17a34763cb4d40b' and a 'Print' icon. The 'Study Plans' section contains four dropdown menus: 'Citizenship Status *' (with a note: 'For countries outside Ireland /EU /EEA /UK /Switzerland, please select Non-EU'), 'What academic level do you plan to study at? *', 'What course are you interested in? *' (populated with 'TU052, Postgraduate Certificate in University Learn'), and 'When do you expect to start your course? *' (with a note: 'Please check the relevant course pages for commencement dates' and populated with 'Spring 2025'). At the bottom of the modal, there are two buttons: 'Save Application' and 'Save & Continue'.

Review: Personal Information

The student's personal and contact details are fully expanded.

TU DUBLIN MY DASHBOARD MY PROFILE ADVANCED SEARCH APPLICATION DEADLINES

Spring 2025 - TU052, Postgraduate Certificate in University Learning and Teaching

[Review](#) [Supplemental Items & Documents](#)

Application Number 117a34763c64640b [Print](#)

[Study Plans](#) **[Personal Information](#)** [Qualifications](#) [Confirmation](#)

Name

Title

First Name * **Middle Name**

Last Name *

First Name on Birth Certificate or passport if different from above **Last Name on Birth Certificate or passport if different from above**

Date of Birth *
Please use the format DD/MM/YYYY. Kindly use your correct date of birth as it appears on your birth certificate or your passport.

Gender *

Contact Details

This is your permanent address i.e. the address that you are ordinarily resident at and not where you live while attending university/college.

Country of Residence

Home Address Line 1 *

Home Address Line 2

Home Address Line 3

Town/City *

Postal Code or Zip Code *

Email Address *

Please include your international dialling code
Mobile Phone Country Code * **Mobile Phone Number ***

Nationality

Country of Nationality *
This is the country that issued your passport.

Country of Birth *
This is the country where you were born as named on your birth certificate or passport.

Visa Information

Do you require a visa to study or live in Ireland?
 Yes No

To find out if you need a visa to study in Ireland and more information about visa, please visit the website of the Irish Nationalisation and Immigration Service (NIS)

[Previous Page](#) [Save Application](#) [Save & Continue](#)

Review: Qualifications

The student's past qualifications, history of attending TU Dublin or other higher education institutions, and level of English language proficiency

TU DUBLIN MY DASHBOARD MY PROFILE ADVANCED SEARCH APPLICATION DEADLINES John

Spring 2025 - TU052, Postgraduate Certificate in University Learning and Teaching

[Review](#) Supplemental Items & Documents

Application Number f17a34763cb4d40b Print

[Study Plans](#) [Personal Information](#) [Qualifications](#) [Confirmation](#)

Qualifications

Please tell us about the qualifications you have taken in the past or are currently studying and the institutions that you have attended.

Most Recent Educational Institution Attended *

Highest Qualification attained prior to entry to this course *

Are you an existing TU Dublin student with results pending?

Yes No

Have you previously studied at TU Dublin, DIT, IT Tallaght or IT Blanchardstown

Yes No

Have you ever previously registered with a third level institute?

Yes No

Details of Previous School Education

[+ Add School Details](#)

Details of Previous Higher Education

[+ Add Degree / Qualifications](#)

English Language Competency

Is the English language your primary language? *

Yes No

[Previous Page](#) [Save Application](#) [Save & Continue](#)

Review: Confirmation

In the Confirmation section, students are asked how they learned about studying at TU Dublin and to verify that the information provided in their application is accurate. By confirming, students also grant TU Dublin permission to contact them regarding course details.

The screenshot displays the application portal for TU Dublin. At the top, there is a navigation bar with the TU DUBLIN logo and links for MY DASHBOARD, MY PROFILE, ADVANCED SEARCH, and APPLICATION DEADLINES. The user is logged in as 'John'. The main heading is 'Spring 2025 - TU052, Postgraduate Certificate in University Learning and Teaching'. Below this, there are links for 'Review' and 'Supplemental Items & Documents'. The application number is 'f17a34763cb4d40b'. The 'Confirmation' section is active, showing a dropdown menu for 'Where did you hear about the courses you are applying for?'. There are three checkboxes for confirmation: 'I confirm that all of the information provided is, to the best of my knowledge, true and accurate. I agree that members of staff at TU Dublin may contact me in relation to my application *', 'By creating this account I give my consent to the processing of my data by TU Dublin in order to review and consider this application. More information *', and 'With your agreement, TU Dublin may periodically contact you with details of other courses or events which may be of interest to you.'. Below the checkboxes, there is a note about document submission and a link to the 'admissions policy'. The 'Signature *' field is empty, and the 'Signature Date *' field contains '30/09/2024'. At the bottom, there are four buttons: 'Previous Page', 'Save Application', 'Preview Before Submission', and 'Submit Application'.

“Preview Before Submission” button will highlight any mandatory fields not completed in the application

Application Number f17a34763cb4d40b Print

The Highest Qualification attained prior to entry to this course field is required. (Highest Qualification attained prior to entry to this course)
The Signature field is required. (Signature)
You must certify the statement. (Do you certify #2?)
You must certify the statement. (agree that members of staff at TU Dublin may contact me in relation to my application)

Study Plans Personal Information Qualifications Confirmation

Confirmation

Where did you hear about the courses you are applying for?

I confirm that all of the information provided is, to the best of my knowledge, true and accurate. I agree that members of staff at TU Dublin may contact me in relation to my application *
You must certify the statement.

By creating this account I give my consent to the processing of my data by TU Dublin in order to review and consider this application. [More information *](#)
You must certify the statement.

With your agreement, TU Dublin may periodically contact you with details of other courses or events which may be of interest to you.

Please note that you will be required to submit documents to support your application and provide evidence you meet the entry requirements. Please view our [admissions policy](#) for more details on our admissions processes

Signature *

Signature Date *

The Signature field is required.

[Previous Page](#) [Save Application](#) [Preview Before Submission](#) [Submit Application](#)

“Submit Application” button will display the Order Summary screen

Order Summary

This will allow the payment of the Application Fee, the applicant can access the application from their My Account and make the payment.

The screenshot shows the 'Order Summary' page. At the top, there is a navigation bar with the TCD DUBLIN logo and links for 'MY DASHBOARD', 'MY PROFILE', 'ADVANCED SEARCH', and 'APPLICATION DEADLINES'. A user profile icon labeled 'John' is in the top right. The main heading is 'Order Summary'. Below it is a table with two columns: 'DESCRIPTION' and 'TOTAL'. The table contains one row for 'General application fee' with a total of '€50.00'. To the right of the table, there is a summary: 'Subtotal: €50.00', 'Discount: €0.00', and 'Total: €50.00'. At the bottom left, there is a text input field labeled 'Enter a promo code:' with an 'Apply' button next to it. At the bottom right, there is a large teal button labeled 'Make Online Payment'.

DESCRIPTION	TOTAL
General application fee	€50.00
Subtotal:	€50.00
Discount:	€0.00
Total:	€50.00

Enter a promo code:

You can enter a discount code / promo code and select the **Apply** button, if valid it will be applied.



Make Online Payment will bring up the merchant screen for you to enter your card number.


The screenshot shows the 'Payment Method' and 'Confirmation' screen. At the top, there is a teal header with the TCD DUBLIN logo and 'Important Information'. Below the header, there are two tabs: 'Payment Method' (selected) and 'Confirmation'. The 'Payment Method' tab shows the following details: 'Transaction: CRM Payment', 'Amount: €50.00', and 'Card Information'. Under 'Card Information', there is a text input field for 'Card number'. At the bottom right, there are 'Cancel' and 'Continue' buttons. Below the input field, there is a section titled 'Debit and Credit Cards - We accept credit or debit cards with the following logos:' followed by logos for VISA, MASTERCARD, AMERICAN EXPRESS, DISCOVER, and BICard.

Transaction: CRM Payment
Amount: €50.00
Card Information
Card number:


Debit and Credit Cards - We accept credit or debit cards with the following logos:
VISA MASTERCARD AMERICAN EXPRESS DISCOVER BICard

Continue will bring up personal information and billing address from your application you will need to enter in the **Expiration Date** from your card.

**Important Information**




Payment Method



Confirmation

Transaction	CRM Payment	
Amount	€50.00	
Card Information		
Card number	<input type="text" value="****1111"/> ✓	Billing Address
Expiration date	<input type="text" value="05"/> <input type="text" value="2027"/> ✓	Country
Name on card	<input type="text" value="Student Sixty"/> ✓	<input type="text" value="Argentina"/> ▾
Personal Information		
Email	<input type="text" value="tudublinemail+60@gmail.com"/> ✓	Address 1
		<input type="text" value="A House"/> ✓
		Address 2
		<input type="text" value="Optional"/>
		Address 3
		<input type="text" value="Optional"/>
		City
		<input type="text" value="Dublin"/> ✓
		Postal code
		<input type="text" value="Notsure"/> ✓

Debit and Credit Cards - We accept credit or debit cards with the following logos:



Confirmation screen will display the details of your payment

Transaction	CRM Payment €50.00
Payment date	11/5/2024
Payment Method	Student Sixty Visa card ending in ****1111 expires 05/2027
Billing Address	A House Dublin, Notsure Argentina
Email	tudublinemail+60@gmail.com
Business Correspondence Address	TU DUBLIN PARK HOUSE GRANGEGORMAN DUBLIN, DUBLIN D07 EWW4 IRELAND

Selecting **Continue** will display a confirmation message indicating that your application has been successfully submitted. This message will confirm that your application is now complete and provide any next steps or additional information you may need.

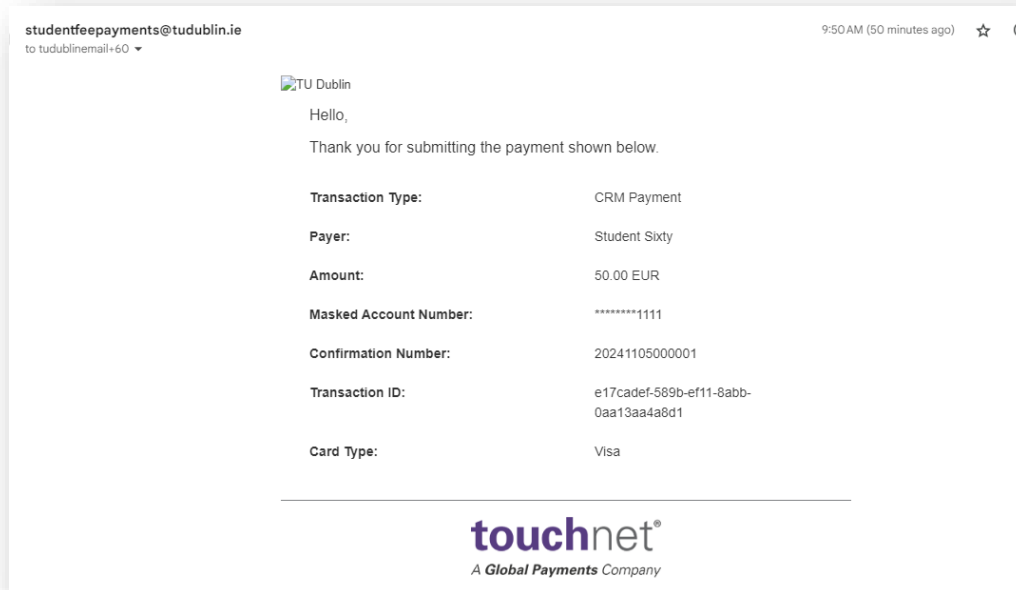
Your application has been submitted!

Thank you for your payment. Note that you may need to submit supplemental information: these will appear on your account page and you will be notified by email of the requirements.
Authorization Number: 034954

[Click to check your application status and submit any additional information required](#)

Receipt

You will receive a receipt from our payment gateway partner to your email address



Voucher

You will also receive an email from TU Dublin containing a voucher code that allows you to submit two additional applications without paying the application fee.



TU Dublin Applications <crmrecruit@tudublin.ie>
to Student ▾

9:50 AM (45 minutes ago) ☆ 😊 ↶ ⋮

Dear Student,

Thank you for applying to the TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream) at TU Dublin. Your application will soon be reviewed by our admissions team.

At TU Dublin, we aim to help applicants maximize their chances of securing a spot in our programmes. We are pleased to offer you the opportunity to submit up to two additional applications at no extra cost. To take advantage of this offer, please use the voucher code provided below, which will waive the application fees for these two additional submissions.

To submit additional applications, please log into the TU Dublin Application Portal at <https://TUDIEPPRD.elluciancrmrecruit.com/Apply> and use the voucher code: **a4efb91dc06c183d**

Please note, while we encourage you to apply for multiple programmes, we cannot guarantee an offer of admission. The applications will be considered in the order they are submitted, with the first being your primary choice, followed by the second and third.

This voucher code is unique to your applicant record and can only be used by you. Any misuse, including attempts by others to use your voucher, will be detected and may result in the application fee being charged.

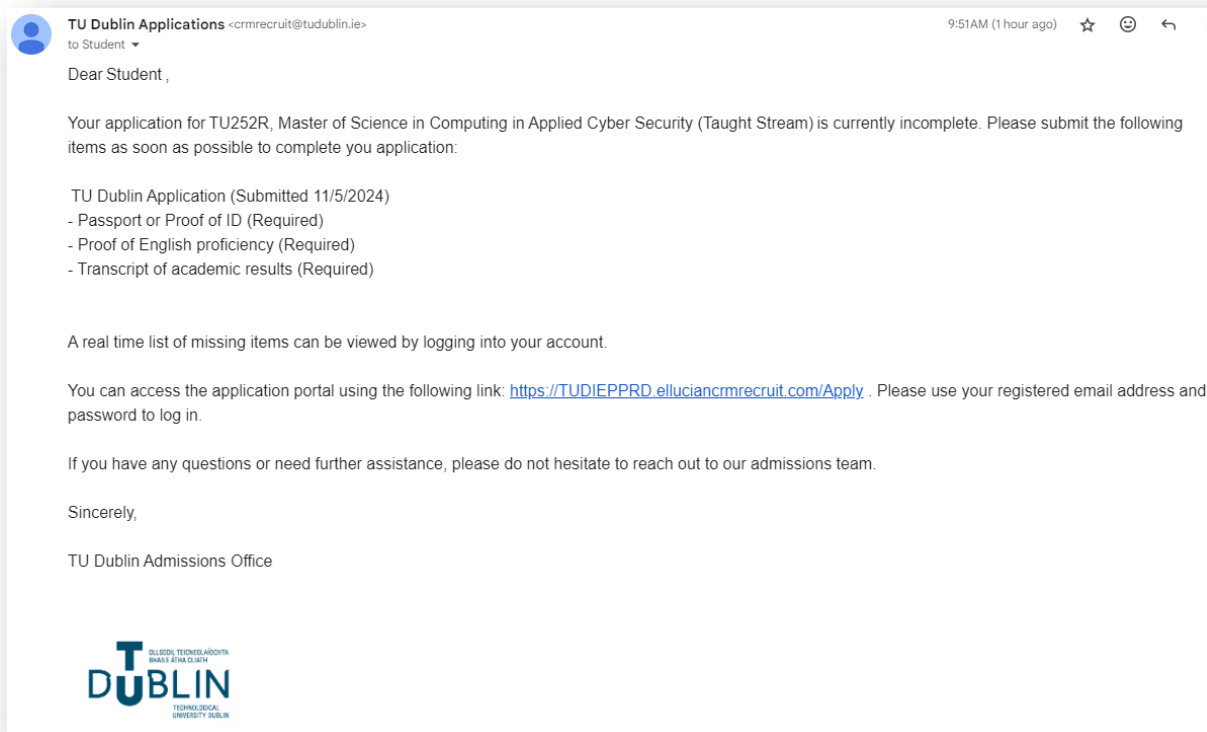
Best regards,

TU Dublin Admissions Office

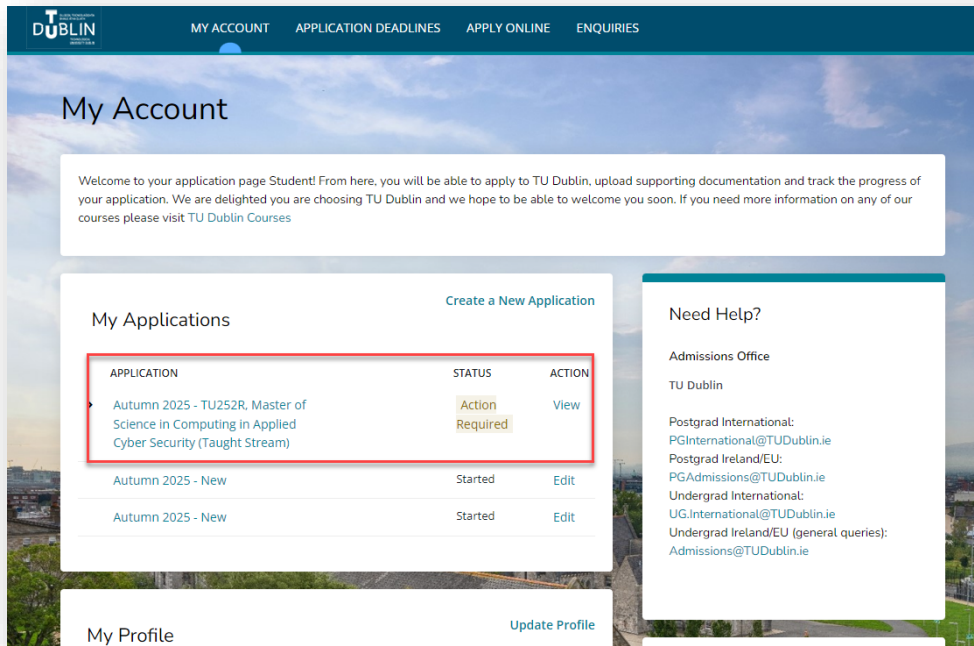


Review Application

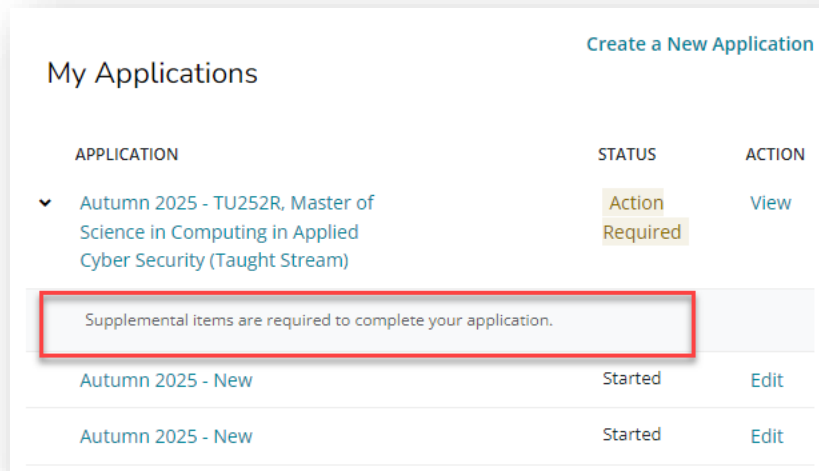
If your application requires supplemental items, you will receive an email outlining the necessary actions to complete your application. This email will resemble the example below. You can either click the link provided in the email or log in to your TU Dublin account to address the required items.



In **My Account** in the **My Applications** section you can view your applications, the status of your application is **Action Required** this application requires your attention for one or more items.



Selecting status **Action Required** will display what is required to complete your application.



Selecting action **View** will display the Supplemental Items & Documents required

Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)

Review [Supplemental Items & Documents](#)

Supplemental Items

ITEM	SUBMISSION STATUS	ACTION
<p>* Passport or Proof of ID</p> <p>Upload a copy of passport</p>	Not Received	<input type="button" value="Choose file"/> No file chosen
<p>* Proof of English proficiency</p> <p>Please provide proof of English proficiency if English is not your first language (IELTS or equivalent, please refer to our website)</p>	Not Received	<input type="button" value="Choose file"/> No file chosen
<p>* Transcript of academic results</p> <p>Please upload a copy of your academic results to date</p>	Not Received	<input type="button" value="Choose files"/> No file chosen
<p>CV/Resume</p> <p>Please upload CV / Resume</p>	Not Received	<input type="button" value="Choose file"/> No file chosen
<p>Grading scale</p> <p>Could you please provide us with the following details about the grading system at your previous institution: The grading scale used (e.g., 0-100, A-F, 1-5, etc.), The minimum passing grade. The equivalent grade for distinction or honours, if applicable. Any additional information or context that would help us understand how to interpret your grades.</p>	Not Received	<input type="button" value="Choose file"/> No file chosen

Supplemental Items

Each Item requires an action, in the example below proof of Passport ID, proof of English proficiency, Academic results, CV/Resume and Grading scale are required.

Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)

Review [Supplemental Items & Documents](#)

Supplemental Items






ITEM	SUBMISSION STATUS	ACTION
<p>* Passport or Proof of ID</p> <p>Upload a copy of passport</p>	Not Received	<input type="button" value="Choose file"/> No file chosen
<p>* Proof of English proficiency</p> <p>Please provide proof of English proficiency if English is not your first language (IELTS or equivalent, please refer to our website)</p>	Not Received	<input type="button" value="Choose file"/> No file chosen
<p>* Transcript of academic results</p> <p>Please upload a copy of your academic results to date</p>	Not Received	<input type="button" value="Choose files"/> No file chosen
<p>CV/Resume</p> <p>Please upload CV / Resume</p>	Not Received	<input type="button" value="Choose file"/> No file chosen
<p>Grading scale</p> <p>Could you please provide us with the following details about the grading system at your previous institution: The grading scale used (e.g., 0-100, A-F, 1-5, etc.).The minimum passing grade.The equivalent grade for distinction or honours, if applicable.Any additional information or context that would help us understand how to interpret your grades.</p>	Not Received	<input type="button" value="Choose file"/> No file chosen

Select **Choose File** and upload the relevant document from your device, now select **Upload** to complete the process.

Supplemental Items

ITEM	SUBMISSION STATUS	ACTION
<p>* Passport or Proof of ID</p> <p>Upload a copy of passport</p>	Not Received	<input type="button" value="Choose file"/> Passport.pdf <input type="button" value="Upload"/>

Once all Supplemental items are uploaded and Submission status is received.

ITEM	SUBMISSION STATUS	ACTION
<p>* Passport or Proof of ID</p> <p>Upload a copy of passport</p>	Received	 Passport.pdf (REMOVE)
<p>* Proof of English proficiency</p> <p>Please provide proof of English proficiency if English is not your first language (IELTS or equivalent, please refer to our website)</p>	Received	 IELTS.pdf (REMOVE)
<p>* Transcript of academic results</p> <p>Please upload a copy of your academic results to date</p>	Received	 Transcripts.pdf (REMOVE)
<p>CV/Resume</p> <p>Please upload CV / Resume</p>	Received	 CV.pdf (REMOVE)
<p>Grading scale</p> <p>Could you please provide us with the following details about the grading system at your previous institution: The grading scale used (e.g., 0-100, A-F, 1-5, etc.),The minimum passing grade.The equivalent grade for distinction or honours, if applicable.Any additional information or context that would help us understand how to interpret your grades.</p>	Received	 Grading.pdf (REMOVE)

In **My Account** your application status is now at Submitted status.

My Account

Welcome to your application page Student! From here, you will be able to apply to TU Dublin, upload supporting documentation and track the progress of your application. We are delighted you are choosing TU Dublin and we hope to be able to welcome you soon. If you need more information on any of our courses please visit [TU Dublin Courses](#)

My Applications

[Create a New Application](#)

APPLICATION	STATUS	ACTION
Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)	Submitted	View
Autumn 2025 - New	Started	Edit
Autumn 2025 - New	Started	Edit

Need Help?

Admissions Office

TU Dublin

Postgrad International:

PGInternational@TUDublin.ie

Postgrad Ireland/EU:

PGAdmissions@TUDublin.ie

Undergrad International:

UG.International@TUDublin.ie

Undergrad Ireland/EU (general queries):

Admissions@TUDublin.ie

My Profile

[Update Profile](#)

Application Status

The TU Dublin Admissions team will review your application. If they determine that you have successfully completed the application process, your application status will change from **Submitted** to **Completed**. Following this, your application will be evaluated by TU Dublin's academic assessors in the next stage of the application review process.

WELCOME TO YOUR APPLICATION PAGE STUDENT! FROM HERE, YOU WILL BE ABLE TO APPLY TO TU DUBLIN, UPLOAD SUPPORTING DOCUMENTATION AND TRACK THE PROGRESS OF YOUR APPLICATION. WE ARE DELIGHTED YOU ARE CHOOSING TU DUBLIN AND WE HOPE TO BE ABLE TO WELCOME YOU SOON. IF YOU NEED MORE INFORMATION ON ANY OF OUR COURSES PLEASE VISIT TU DUBLIN COURSES

My Applications [Create a New Application](#)

APPLICATION	STATUS	ACTION
Autumn 2025 - TU252R, Master of Science in Computing In Applied Cyber Security (Taught Stream)	Completed	View
Autumn 2025 - New	Started	Edit
Autumn 2025 - New	Started	Edit

Need Help?

Admissions Office
TU Dublin

Postgrad International:
PGInternational@TUDublin.ie
Postgrad Ireland/EU:
PGAdmissions@TUDublin.ie
Undergrad International:
UG.International@TUDublin.ie
Undergrad Ireland/EU (general queries):
Admissions@TUDublin.ie

Offer Letter

If your application is successful, you will receive an Offer Letter, example below.

TU Dublin Applications <crmrecruit@tudublin.ie> to Student 2:06 PM (3 minutes ago)

Dear Student,

We are delighted to inform you that we are making you an offer of a place at TU Dublin. To view the details, please log in to your application portal at your earliest convenience.

You can access the portal using the following link: <https://TUDIepprd.elluciancrmrecruit.com/Apply>. Please use your registered email address and password to log in.

If you have any questions or encounter any issues while accessing your account, do not hesitate to contact our admissions office: <https://www.tudublin.ie/study/contact-admissions/>

Thank you for your interest in TU Dublin.

Best regards,

TU Dublin Admissions Office

TU DUBLIN
TECHNOLOGICAL UNIVERSITY DUBLIN

EU Applicants

NB: For **Non-EU Applicants** please click on link [Non-EU Applicants](#) to proceed.

In your **My Account** section the Application status is now at **Action Required**.

MY ACCOUNT APPLICATION DEADLINES APPLY ONLINE ENQUIRIES

My Account

Welcome to your application page Student! From here, you will be able to apply to TU Dublin, upload supporting documentation and track the progress of your application. We are delighted you are choosing TU Dublin and we hope to be able to welcome you soon. If you need more information on any of our courses please visit [TU Dublin Courses](#)

My Applications [Create a New Application](#)

APPLICATION	STATUS	ACTION
Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)	Action Required	View

You have a new application decision to which you need to respond.

Need Help?

Admissions Office
TU Dublin

Postgrad International: PGInternational@TUDublin.ie
 Postgrad Ireland/EU: PGAdmissions@TUDublin.ie
 Undergrad International:
UG.International@TUDublin.ie
 Undergrad Ireland/EU (general queries):
Admissions@TUDublin.ie

The **Action Required** section allows you to view any outstanding requirements or additional documents. Selecting **View** will open a new section called **Decision History**, where you can review updates and decisions made regarding your application.

Decision History

The warning message alerts you that multiple items require your attention. Please review each tab to ensure your application is complete.

MY ACCOUNT APPLICATION DEADLINES APPLY ONLINE ENQUIRIES Student

This application requires your attention for one or more items.

Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)

Review Supplemental Items & Documents [Decision History](#)

STATUS	DATE	DECISION LETTER	RESPOND
Firm Offer	05/11/2024	Download	Respond Now

Respond Now will take you to the **Application Response** page, allowing you to either **Accept** or **Decline** the offer.

Download will allow you to obtain your Offer Letter which contains Payment and Registration information.
Sample below

Application Number: 918a7d508d4de502

Dear Student,

Congratulations and welcome to TU Dublin.

I am delighted to offer you a place in Year 1 of our TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream) programme commencing in Autumn 2025. We are excited to have you join our vibrant community.

The fee for your programme is €8,500.00 per year, which includes all student services. If your employer is funding your study, please contact us at admissions@tudublin.ie to arrange next steps.

Accepting & Registering on your programme:

To accept your place, please go to your account on the [application portal](#) and follow the instructions. You will need your username, which is your email address. Once you have accepted you will have access to all University Services. You will receive your invitation to register on the programme about 2-4 weeks prior to the start date.

Further Information:

You will find a lot more information and advice on our website [TU Dublin Getting Started](#) and why not follow us on social media [@tudublin](#) or join us at university events at <https://www.tudublin.ie/opendays/postgraduate/>

We look forward to welcoming you to TU Dublin. Embarking on this new journey is a significant step, and we wish you every success in your studies.

Yours sincerely,

Bob Ó Mhircú
Senior Manager – Admissions
TU Dublin

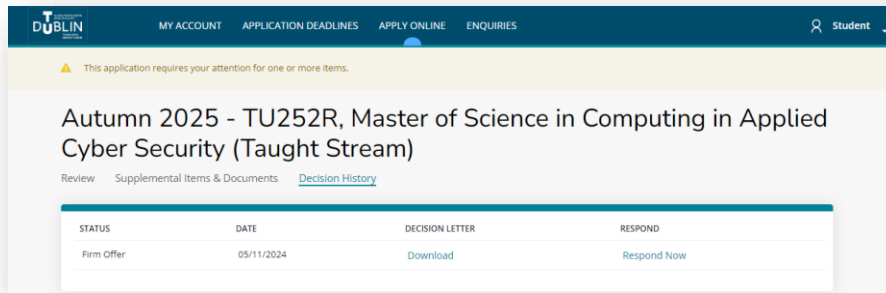
Seoladh Cláraithe / Registered Address
OT Baile Átha Cliath - Teach na Páirce Ghráinseach Ghormáin
191 An Cuarbhóthar Thuaidh, D07 EWW4, Éire
TU Dublin - Park House Grangegorman
191 North Circular Road, D07 EWW4, Ireland

OT Baile Átha Cliath
Teach na Páirce Ghráinseach Ghormáin
191 An Cuarbhóthar Thuaidh
D07 EWW4, Éire

TU Dublin
Park House Grangegorman
191 North Circular Road
D07 EWW4, Ireland

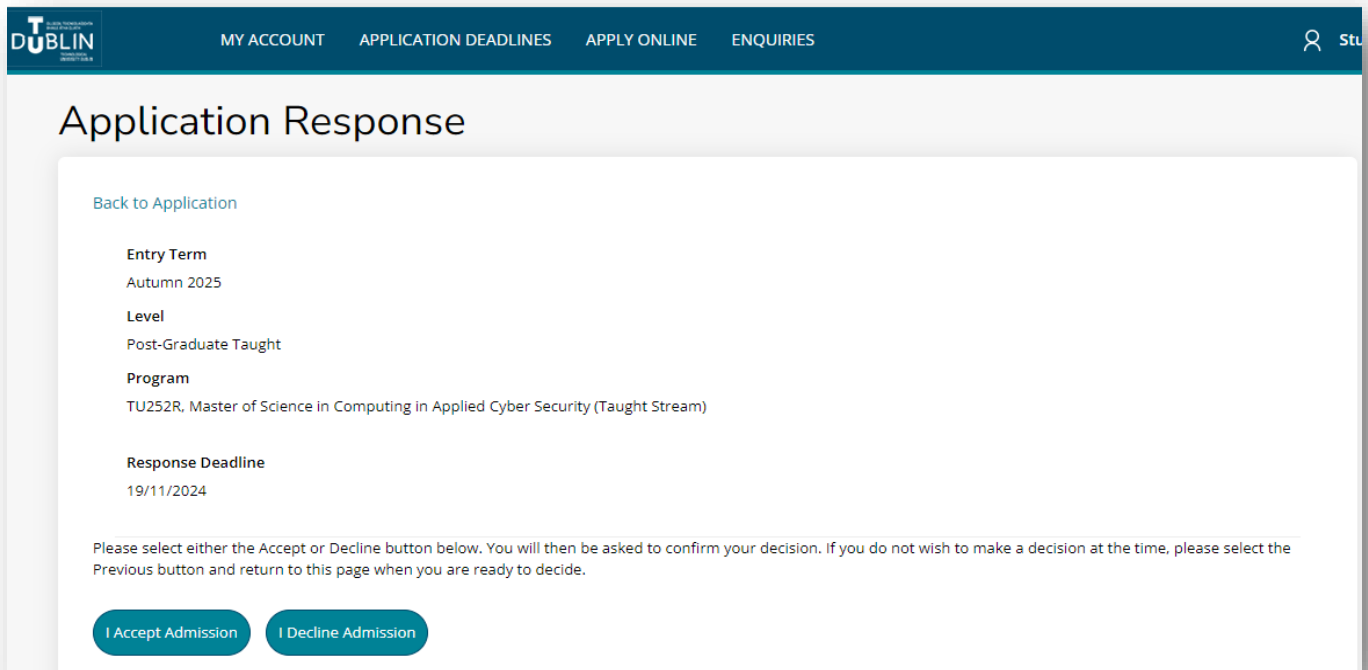
~ +353 1 220 5000
~ tudublin.ie

Sample Offer Letter



Select **Respond Now** and select **I Accept Admission** if you wish to accept your offer, or select **I Decline Admission** if you wish to decline offer. If you do not wish to make a decision at this time, please select **Back to Application** and return to this page when you are ready to decide.

Application Response



Selecting **I Accept Admission** will take you to the **Pay Tuition Deposit** page.
Selecting **I Decline Admission** will stop and close the application.

Pay Tuition Deposit

TU DUBLIN MY ACCOUNT APPLICATION DEADLINES APPLY ONLINE ENQUIRIES

Pay Tuition Deposit

[Back to Application](#)

Entry Term
Autumn 2025

Level
Post-Graduate Taught

Program
TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)

Response Deadline
20/11/2024

We are pleased you have accepted your offer to study at TU Dublin. Please submit your tuition fee deposit to confirm your place. If you're an international applicant, kindly use Transfermate for payment and select "Already Paid".

Tuition Deposit Amount: €300.00

[Pay Now](#)

Select **Pay Now** to submit your tuition fee deposit to confirm your place.

TU DUBLIN MY ACCOUNT APPLICATION DEADLINES APPLY ONLINE ENQUIRIES

Order Summary

DESCRIPTION	TOTAL
Irish / EU / EEA Undergraduate/PG Deposit Fee	€300.00
Subtotal:	€300.00
Discount:	€0.00
Total:	€300.00



Enter a promo code:

[Apply](#)

[Make Online Payment](#)

If you have a promo code, enter it now. Then, select **Make Online Payment** to complete your deposit.

Enter the card number you'd like to use for payment.

Important Information

Payment MethodConfirmation


Transaction CRM Payment

Amount €300.00



Card Information

Card number

Debit and Credit Cards - We accept credit or debit cards with the following logos:



Enter the card number's **Expiration Date** and confirm the billing address **Postal code**.

Important Information

Payment MethodConfirmation

Transaction CRM Payment

Amount €300.00

Card Information

Card number ✓

Expiration date |

Name on card

Personal Information

Email

Billing Address


Country | v

Address 1

Address 2

Address 3

City

Postal code 

Please review the payment information before continuing.

Important Information	
Transaction	CRM Payment €300.00
Payment date	11/6/2024
Payment Method	Student SixtyOne Visa card ending in ****1111 expires 05/2026
Billing Address	60 Somewhere Road Dublin, D4EOF2 Ireland
Email	seansmithers@me.com
Business Correspondence Address	TU DUBLIN PARK HOUSE GRANGEGORMAN DUBLIN, DUBLIN D07 EWW4 IRELAND

Your application is now submitted, you can check your Application status in **My Account**

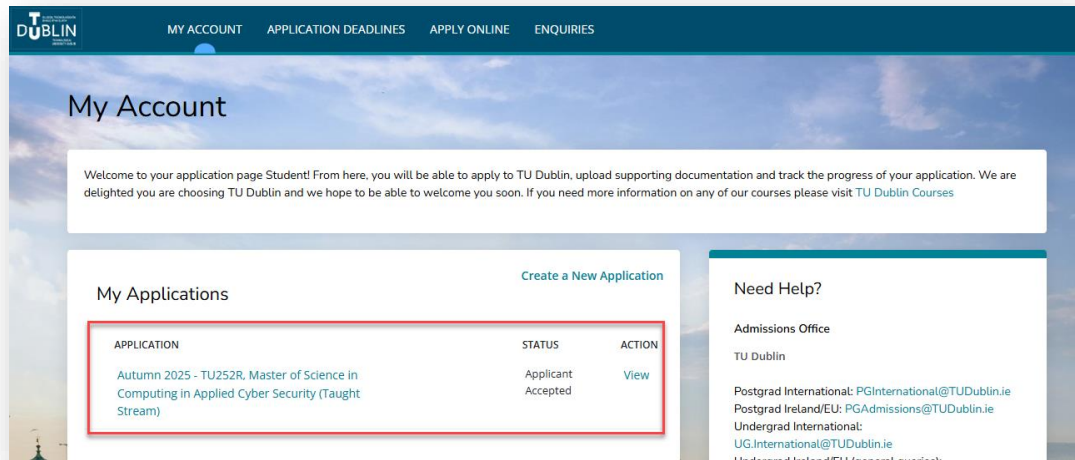
Your application has been submitted!

Thank you for your payment. Note that you may need to submit supplemental information; these will appear on your account page and you will be notified by email of the requirements.
Authorization Number: 010146

[Click to check your application status and submit any additional information required](#)

Applicant Accepted

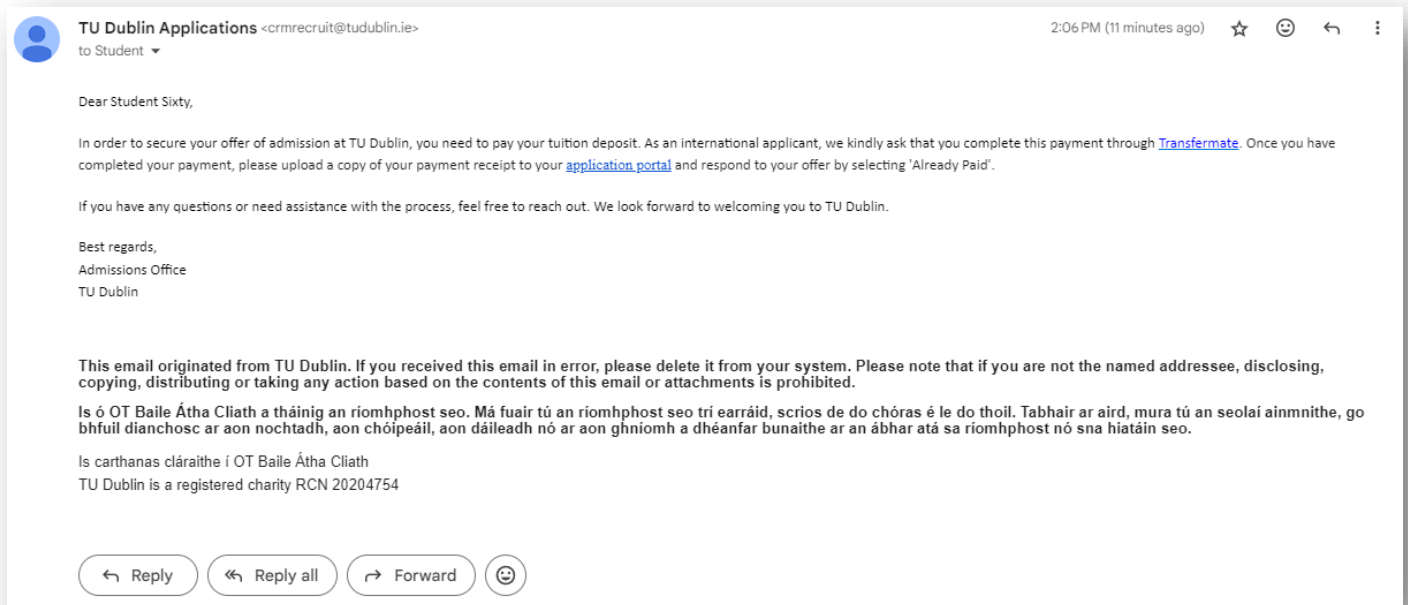
Your Application status is now at **Applicant Accepted.**



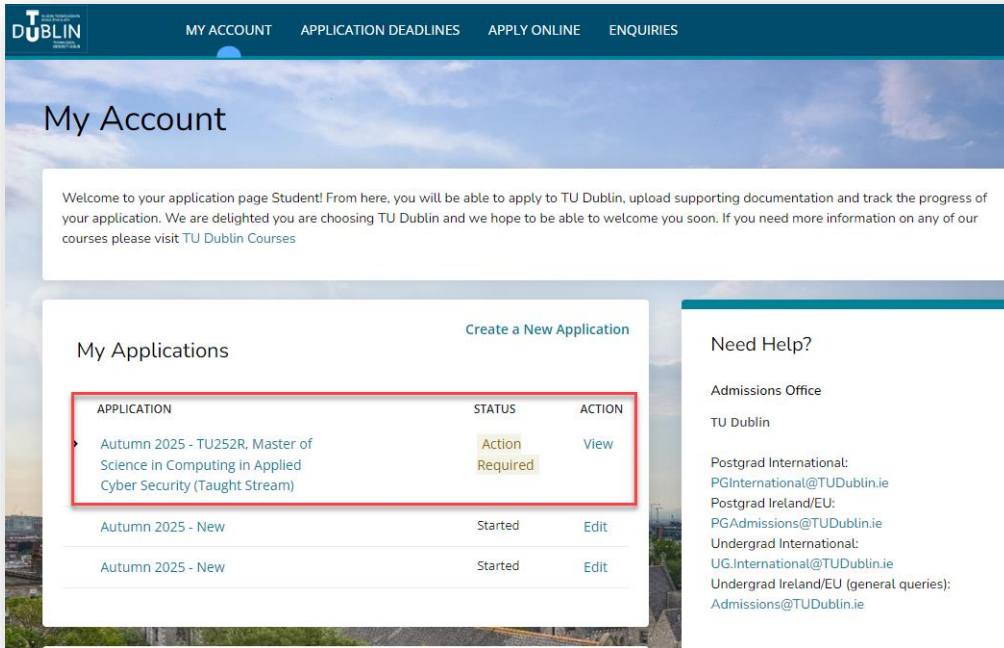
Non-EU Applicants

Non-EU Applicants we kindly ask that you complete this payment through [Transfermate](#).

Once you have completed your payment, please upload a copy of your payment receipt to your [application portal](#) and respond to your offer by selecting 'Already Paid'. We will step through the process below



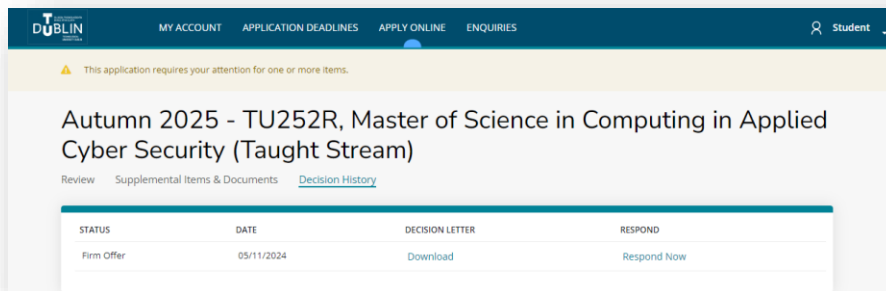
In your **My Account** section the Application status is now at **Action Required**.



The **Action Required** section allows you to view any outstanding requirements or additional documents. Selecting **View** will open a new section called **Decision History**, where you can review updates and decisions made regarding your application.

Decision History

The warning message alerts you that multiple items require your attention. Please review each tab to ensure your application is complete.



Respond Now will take you to the **Application Response** page, allowing you to either **Accept** or **Decline** the offer.

Download will allow you to obtain your Offer Letter which contains Payment, VISA, Accommodation Registration and Immigration information. Sample below

Application Number: a4efb91dc06c183d


Dear Student,

Congratulations and welcome to TU Dublin.

I am delighted to inform you that we are offering you a place in Year 1 of our TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream) programme for the 2025/26 academic year, commencing on 01/09/2025. We are excited to have you join our vibrant community.

The fee for your programme is €14,500.00 per year, which includes all student services. Please note that Medical Insurance is not included in our fees.

To formally accept your place, please head to your account on the [application portal](#) and follow the instructions. You will need your username, which is your email address.

Follow the Steps:	Click the Icon:
1. To guarantee your place, please accept your offer and pay 50% of your tuition fee. Your place is only guaranteed when we receive this payment. Places on all programmes are filled on a first-come, first-served basis. The easiest and quickest way to pay your fees is through our payment partner	
2. If you require a visa, it is important to prepare and submit your application as soon as possible. For more information, please contact your local Irish embassy or consulate in your home country.	Irish Embassies abroad
3. We recommend consulting our Accommodation guide for information and guidance on sourcing good quality accommodation. Dublin is a busy and vibrant European Capital City, so we suggest you secure your accommodation early and before arriving in Ireland.	Accommodation & Living in Dublin
4. You will receive your Invitation to Register via email approximately one month before the programme commences. We suggest registering immediately so you have access to all University services.	Registration & Commencement
5. Upon arrival, all non-EU nationals are required by law to register with the Irish Immigration Service to obtain their student visa card. After paying your fees, you can schedule an appointment up to nine weeks in advance. You must be registered with TU Dublin in advance of your appointment.	Irish Immigration Service

You will find a lot more information and advice on our website [TU Dublin.ie/International](https://TU.Dublin.ie/International) and why not follow us on social media [@tudublin](#) or join us at our online events at tudublin.ie/opendays

We look forward to welcoming you to TU Dublin. Embarking on this new journey is a significant step, and we wish you every success in your studies.

Yours sincerely,

Bob Ó Mharcú
 Senior Manager - Admissions
TU Dublin

OT Baile Átha Cliath
Teach na Páirce Ghráinseach Ghormáin
 191 An Cuarbhóthar Thuaidh
 D07 EWW4, Éire

TU Dublin
Park House Grangegorman
 191 North Circular Road
 D07 EWW4, Ireland

Select the **Supplemental & Documents** tab to view and upload any additional documents or materials required

MY ACCOUNT APPLICATION DEADLINES APPLY ONLINE ENQUIRIES Student

This application requires your attention for one or more items.

Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)

Review [Supplemental Items & Documents](#) Decision History

Supplemental Items

ITEM	SUBMISSION STATUS	ACTION
* Payment Receipt Please upload a copy of your deposit payment receipt and enter the tuition deposit details.	Not Received	Start
* Passport or Proof of ID Upload a copy of passport	Received	Passport.pdf
* Proof of English proficiency	Received	IELTS.pdf

Payment receipt

We now have a new **Supplemental item** to Upload in this case it's the payment receipt from TransferMate, select **Start**.

TU Dublin Payment Receipt

[Back To Supplemental Items & Documents](#)

Payment Receipt
Please upload a copy of your deposit payment receipt and enter the tuition deposit details.

Upload File(s)
Maximum Number of Allowable File Uploads: 2
Upload file(s):
[Choose files](#)

Deposit Details

Total Tuition fee

Tuition deposit paid

Date of payment

[Save](#) [Submit](#)

To attach TransferMate receipt select **Choose files** and select your receipt from your device, then select the **Upload** option.

TU Dublin Payment Receipt

[Back To Supplemental Items & Documents](#)

Payment Receipt

Please upload a copy of your deposit payment receipt and enter the tuition deposit details.

Upload File(s)

Maximum Number of Allowable File Uploads: 2
Uploaded File(s):
📎 TransferMate Receipt.pdf
Upload additional file(s):

Deposit Details


Total Tuition fee

Tuition deposit paid

Date of payment

- **Total Tuition Fee** – This amount can be found in your Offer Letter.
- **Tuition Deposit Paid** – A minimum deposit of 50% of the total tuition fee is required to secure your place.
- **Date of Payment** – Enter the date the tuition deposit was paid.
- **Save** – Save your progress to return and complete it later.
- **Submit** – Submit the payment information to confirm this stage of your application.

Return to **Decision History** tab

 This application requires your attention for one or more items.



Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)

[Review](#) [Supplemental Items & Documents](#) [Decision History](#)

STATUS	DATE	DECISION LETTER	RESPOND
Firm Offer	05/11/2024	Download	Respond Now

Application Response

Select **Respond Now** and select **I Accept Admission** if you wish to accept your offer, or select **I Decline Admission** if you wish to decline offer. If you do not wish to make a decision at this time, please select **Back to Application** and return to this page when you are ready to decide.

 MY ACCOUNT APPLICATION DEADLINES APPLY ONLINE ENQUIRIES  stu

Application Response

[Back to Application](#)

Entry Term
Autumn 2025

Level
Post-Graduate Taught

Program
TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)

Response Deadline
19/11/2024

Please select either the Accept or Decline button below. You will then be asked to confirm your decision. If you do not wish to make a decision at the time, please select the Previous button and return to this page when you are ready to decide.

[I Accept Admission](#) [I Decline Admission](#)

Selecting **I Accept Admission** will take you to the **Pay Tuition Deposit** page.
Selecting **I Decline Admission** will stop and close the application.

Pay Tuition Deposit

Non-EU Applicants select **Already Paid** once they have submitted their TransferMate receipt.

The screenshot shows the 'Pay Tuition Deposit' page on the TU Dublin website. The header includes the TU Dublin logo and navigation links: MY ACCOUNT, APPLICATION DEADLINES, APPLY ONLINE, and ENQUIRIES. The main heading is 'Pay Tuition Deposit'. Below it, there is a 'Back to Application' link and a list of application details:

- Entry Term:** Autumn 2025
- Level:** Post-Graduate Taught
- Program:** TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)
- Response Deadline:** 19/11/2024

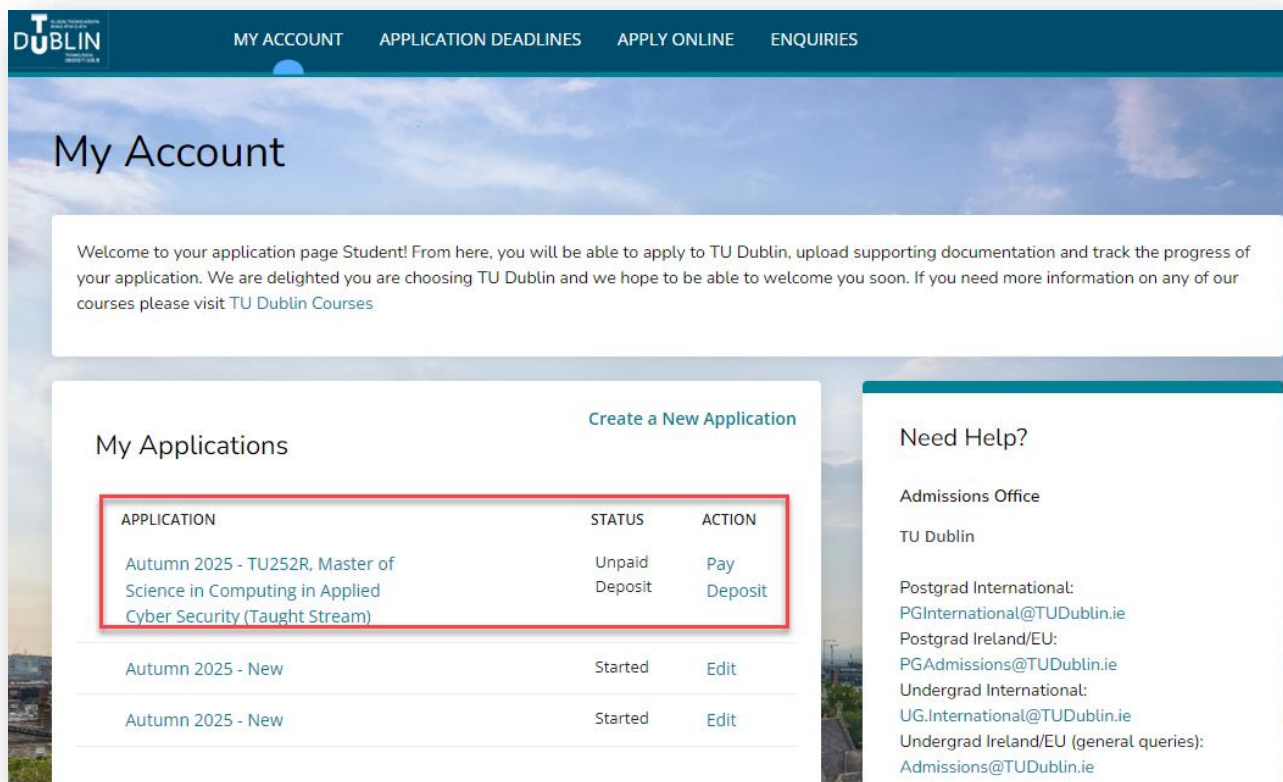
A message states: 'We are pleased you have accepted your offer to study at TU Dublin. Please submit your tuition fee deposit to confirm your place. If you're an international applicant, kindly use Transfermate for payment and select "Already Paid".' Below this, the 'Tuition Deposit Amount: €7,250.00' is displayed. At the bottom, there are two buttons: 'Pay Now' and 'Already Paid'.

The **Decision History** tab is now updated with **Applicant Accepted**.

The screenshot shows the 'Decision History' tab for the 'Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)' program. The page includes navigation links: Review, Supplemental Items & Documents, and Decision History. Below the navigation, there is a table with the following data:

STATUS	DATE	DECISION LETTER
Applicant Accepted	05/11/2024	-
Firm Offer	05/11/2024	Download

In your **My Account** section the Application status is now at **Unpaid Deposit**, TU Dublin Administration team are required to validate your deposit.



The screenshot shows the 'My Account' page on the TU Dublin website. The navigation bar includes 'MY ACCOUNT', 'APPLICATION DEADLINES', 'APPLY ONLINE', and 'ENQUIRIES'. The main heading is 'My Account'. A welcome message states: 'Welcome to your application page Student! From here, you will be able to apply to TU Dublin, upload supporting documentation and track the progress of your application. We are delighted you are choosing TU Dublin and we hope to be able to welcome you soon. If you need more information on any of our courses please visit [TU Dublin Courses](#).' Below this is a 'My Applications' section with a 'Create a New Application' link. A table lists applications with columns for 'APPLICATION', 'STATUS', and 'ACTION'. The first row is highlighted with a red box and shows 'Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)' with a status of 'Unpaid Deposit' and an action of 'Pay Deposit'. Other rows show 'Autumn 2025 - New' with a status of 'Started' and an action of 'Edit'. To the right is a 'Need Help?' section with contact information for the Admissions Office, including email addresses for Postgrad International, Postgrad Ireland/EU, Undergrad International, and Undergrad Ireland/EU (general queries).

APPLICATION	STATUS	ACTION
Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)	Unpaid Deposit	Pay Deposit
Autumn 2025 - New	Started	Edit
Autumn 2025 - New	Started	Edit

Once TU Dublin Administration team validates your deposit, your application status changes to **Applicant Accepted**.

My Account

Welcome to your application page Student! From here, you will be able to apply to TU Dublin, upload supporting documentation and track the progress of your application. We are delighted you are choosing TU Dublin and we hope to be able to welcome you soon. If you need more information on any of our courses please visit [TU Dublin Courses](#)

My Applications

[Create a New Application](#)

APPLICATION	STATUS	ACTION
Autumn 2025 - TU252R, Master of Science in Computing in Applied Cyber Security (Taught Stream)	Applicant Accepted	View
Autumn 2025 - New	Started	Edit
Autumn 2025 - New	Started	Edit

Need Help?

Admissions Office

TU Dublin

Postgrad International:

PGInternational@TUDublin.ie

Postgrad Ireland/EU:

PGAdmissions@TUDublin.ie

Undergrad International:

UG.International@TUDublin.ie

Undergrad Ireland/EU (general queries):

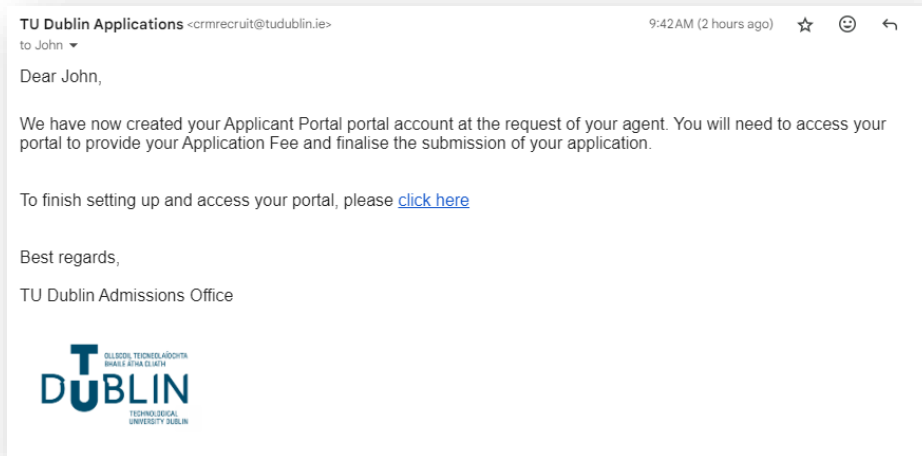
Admissions@TUDublin.ie

Student Activation

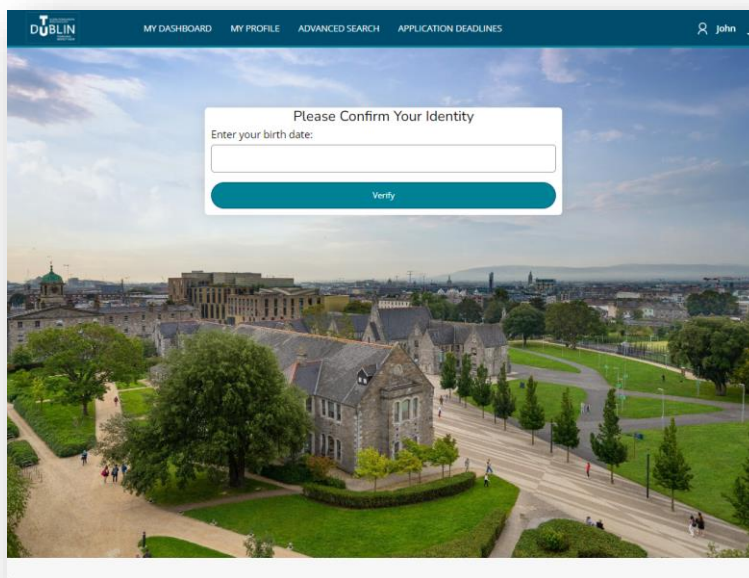
There are instances where an Agent may create an application on behalf of a student, but the student still needs to verify their details or pay the application fee (if no voucher code is available for the programme). In other cases, the Agent may handle the entire process, from creation to submission, without requiring any input from the student.

In both scenarios, the student will receive an email granting them access to their account. The level of access depends on the status of the application. For example, if the Agent has already submitted the application, the student will have limited access to make changes. However, if the student accesses their account while the application is still in progress, they will be able to update fields, make payments, and complete other necessary actions.

Sample email sent to students includes a link to access their application.



A screen will be displayed for the student to verify their date of birth.



Filter By

You can use "Filter by" to display applications on your dashboard by status, below are the statuses.

- In Progress
- Additional Requirements
- Conditional Admittance

[MY DASHBOARD](#)
[MY PROFILE](#)
[ADVANCED SEARCH](#)
[APPLICATION DEADLINES](#)
John

My Dashboard

Student Applications Start a new application

Filter by:

All
 In Progress
 Additional Requirements
 Conditional Admittance

Search Q

	APPLICATION	STATUS	ACTION
	Spring 2025 - TU052, Postgraduate Certificate in University Learning and Teaching/New	Started	Edit
Mary Jane	Autumn 2025 - New	Started	Edit

Note: Applications are considered drafts until they are submitted. Therefore, changes made to them will not appear on the Agent dashboards until the application is submitted.

Search

You can use the "Search" function it's a basic search that searches both First Name and Last Name.

[MY DASHBOARD](#)
[MY PROFILE](#)
[ADVANCED SEARCH](#)
[APPLICATION DEADLINES](#)
John

My Dashboard

Student Applications Start a new application

Filter by:

All

Smith x

FIRST NAME	LAST NAME	APPLICATION	STATUS	ACTION
John	Smith	Spring 2025 - TU052, Postgraduate Certificate in University Learning and Teaching/New	Started	Edit

Note: Applications are considered drafts until they are submitted. Therefore, changes made to them will not appear on the Agent dashboards until the application is submitted.

My Profile

Agents can update their profiles by navigating to the 'My Profile' tab. All information can be edited, except for the *Agency* and *Agent Manager* fields.

If an Agent needs to update their assigned Agency or Agent Manager, they should contact the TU Dublin International Office for assistance.

The screenshot displays the 'My Profile' page in the TU Dublin system. The page header includes the TU Dublin logo and navigation links: MY DASHBOARD, MY PROFILE, ADVANCED SEARCH, and APPLICATION DEADLINES. The main heading is 'My Profile', followed by a welcome message: 'Welcome to your profile, John. Use this page to update your personal information.'

The form is titled 'My Profile' and contains the following fields:

- First Name ***: Text input field containing 'John'.
- Last Name ***: Text input field containing 'Smithers'.
- Business Phones**: Text input field (empty).
- Home Phone**: Text input field (empty).
- Email Address ***: Text input field containing 'seansmithers@me.com'.
- Address Line 1**: Text input field (empty).
- Address Line 2**: Text input field (empty).
- Address Line 3**: Text input field with a note: 'Enter the 3rd line of the foreign address as it appears on the mailing label (If applicable)'. The field is empty.
- City**: Text input field (empty).
- State/Province**: Dropdown menu (empty).
- ZIP/Postal Code**: Text input field (empty).
- Country ***: Dropdown menu containing 'United States'.

The **Agency Information** section includes:

- Agency**: Dropdown menu containing 'Test Agency'.
- Agent Manager**: Dropdown menu containing 'Kate Clarke'.

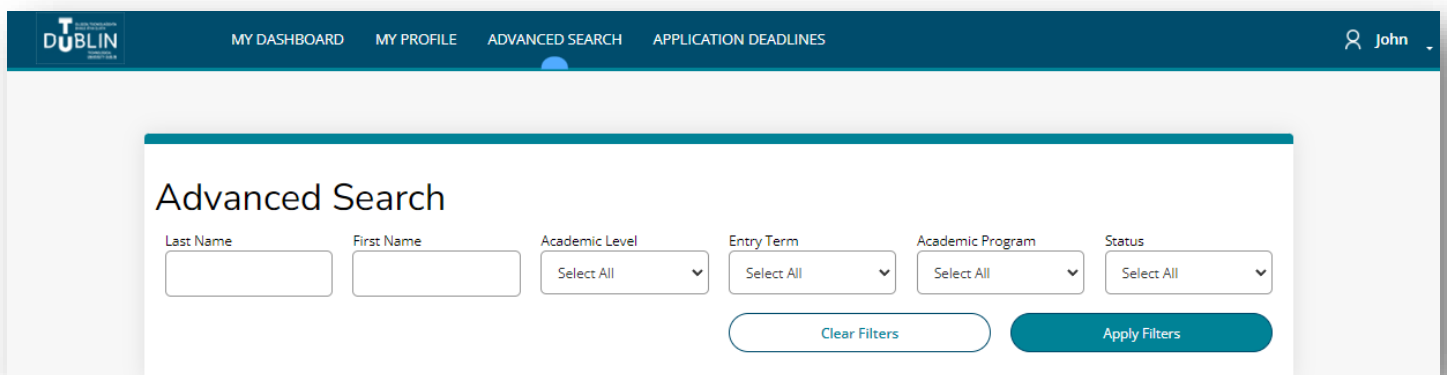
An **Update** button is located at the bottom of the form.

Advance Search

Using the **Advanced Search** option, Agents can search for one or more of their applications.

The screen below illustrates that Agents can search by various criteria, including:

- First Name
- Last Name
- Academic Level
- Entry Term
- Academic Programmeme
- Status



The screenshot shows the 'Advanced Search' interface within a web application. At the top, a dark teal navigation bar contains the University of Dublin logo on the left and menu items: 'MY DASHBOARD', 'MY PROFILE', 'ADVANCED SEARCH' (which is highlighted with a blue dot), and 'APPLICATION DEADLINES'. On the right side of the navigation bar, there is a user profile icon and the name 'John'. Below the navigation bar, the main content area features a white search form titled 'Advanced Search'. The form includes six input fields: 'Last Name' and 'First Name' are text boxes; 'Academic Level', 'Entry Term', 'Academic Program', and 'Status' are dropdown menus, each currently displaying 'Select All'. At the bottom of the form, there are two buttons: a light blue 'Clear Filters' button and a dark teal 'Apply Filters' button.