Same song, different dance - Alternative assessment

The Final Assessment- created during Covid.....to be continued....(is being continued)

This is an 8 minute story of how moodle quiz was used to provide a unique scenario (the song) for each students to answer the same questions (doing a different dance)

Marilla Keating, School of Science

Lecturer in B Sc Quality for Industry Level 7 and Level 8

Quality Systems, Regulatory Affairs, Compliance Auditing, Production & Supervisory Management,

Lecturer in First Science- Learning and Innovation skills

Galway Mayo Institute of Technologyone day away from being..... Atlantic Technological University





https://www.digitaled.ie/about/#







- <u>The who:</u> 35 part time highly motivated working adult learners (evening students)
- <u>The what:</u> Final Assessment for module (worth 60%)
- Production and Supervisory Management, B Sc Quality for Industry
- <u>The How</u>: Moodle quiz: Pool of Scenarios (the dance), Same questions (the song)

DigitalEd.ie

This is how I approached it

- 1. Identify the scenarios and create the basics in a word document Supervisor in a soft drinks factory / Garden Centre, McDonalds, Bakery
- 2. Bounce off programme board- numerous times They were my super sounding board.....



- 3. Ensure clarity on expectations, clarity on technology.
 - For me
 - For the students
- 4. Test drive the technology



5. Track and support during assessment

Scenario-1: New start up soft drinks factory the line and the can line and demand <u>is</u> such that bottles and 100 cans an hour to keep up with next month. You are the new production super yet.

Scenario-2: Garden centre. This garden centre hired as the new supervisor mainly to review t improvements. There are 10 people working in never been a supervisor in this centre before.

Scenario-3: McDonalds in Westside Galway, w as the new supervisor to run this efficient rest who work part time hours.

Scenario-4: New cake factory, just open for th made cakes for all occasions. You are hired to matters including buying, <u>layout</u> and shipping particularly busy time. There are 10 people in Christmas.

I had three main concerns ractice technology download and upload practice section- example

1. Will they understand what's expected, what they have to do

2. Will technology work?



- Check in times on teams for logistical questions only
- Open for X hours (was 48 now reduced to 24 hours) –must be completed within 6 hours from download.

They are responsible for access to technology/wifi – its open long enough!

Option to type and/or handwrite and scan and upload

I was available during assessment open period for logistical questions

3. Can I be sure its their work?

- Pool of scenarios (so they all had to do the same questions but answers must be based on their unique scenario)
- Limited time from download
- Uploads though URKUND
- Must reference (notes, sources, provide links for verification)
- Clear on requirements for this to be an individual submission
- Submission statement-to ensure they agree to this

Getting students ready-the guidance documen<mark>t[®]igitalEd.ie</mark>

P&SM Preparation Document....What is the P&SM 60% individual assessment about?

The focus is on the application of theory. The questions are very similar to previous exam paper type questions, but you must apply this theory to a scenario that will be issued to you when you download your assessment.

How to prepare for your assessment

You should review the lecture notes and recordings and links and have an understanding of the theory..

How can you prepare for your assessment: Review of the following will help you prepare

- \checkmark The class notes and links....including the class recordings on the topics.
- ✓ Your notes from the TEAMs class tasks
- ✓ The past exam papers (available on the library website)

Logistics P&SM will be live from 12pm Saturday 12th Dec until 12pm Monday 14th Dec 2020. Once you download your assessment, you must upload your submission within 6 hours of download. Submissions received over 6 hours from download time may be subjected to penalties. <u>All submissions must be uploaded by 12pm Monday 14th Dec.</u>

Type of Assessment: This is an open book individual assessment. You will have access to the moodle site notes, recordings and links. Your submission must be made up of one document only and may be typed or handwritten or a combination of both.

Please note this is an individual submission. Under no circumstances may you connect with anyone including members of your class to discuss this assessment. All submissions to this individual assessment will require your verification that this is your own work and will be subjected to verification using systems as the GMIT URKUND software system. Any indication of collusion will result in withholding of grades and/or failure until the matter is resolved. All external sources must be acknowledged, and if using websites, links must be included in your submission for verification purposes.

How many questions and is there a choice: Yes....there is a choice. You will be given a scenario as selected randomly from a bank of scenarios. Your answers must be in the context of your scenario. You must answer 4 out of 5 questions. Each question has equal marks.

Where is the final assessment located? Moodle site under Final Assessment....

Special note: Once you download, you will have 6 hours to complete this assessment. All submissions must be uploaded by 12pm (midday Monday 14th Dec. It is up to you to ensure you have sufficient wifi to ensure that this assessment is completed on time.

What if you have questions: If you have queries in relation to the logistics, email me. Do not ask me specific questions in relation to how to answer the question.

I will check my email at 12:00pm, 6:00pm, 10:00pm during the assessment window. I will respond to your questions and I will post a generic response to the questions in our TEAMs general channel conversation box for all to view.



-Attached is a video outlining how you can prepare for this 60% Assessment https://web.microsoftstream.com/video/ac370840-8ebd-44a6-91a4-34184fb212b5

1. Set up Question Bank

\$

Question bank

Select a category: P&SM Final Assmt (4)

No tag filters applied

Filter by tags...

 \Box Show question text in the question list

Search options **v**

Also show questions from subcategories

Also show old questions

| Create a new question | | | | | |
|---------------------------|------------------|---|---|--|--|
| T ^A Question | Actions | Created by | Last modified by | | |
| Question name / ID number | | First name / Surname / Date | First name / Surname / Date | | |
| 🗌 📓 FA-GardenCentre | Edit 🝷 | Marilla Keating 10 December 2020, 12:03 AM | Marilla Keating 12 December 2020, 12:33 AM | | |
| FA-McDonalds | Edit 🝷 | Marilla Keating 10 December 2020, 12:04 AM | Marilla Keating 12 December 2020, 12:35 AM | | |
| FA-NewCakeFactory | Edit 🝷 | Marilla Keating 10 December 2020, 12:05 AM | Marilla Keating 12 December 2020, 12:36 AM | | |
| FA-SoftDrinks | | Marilla Keating 10 December 2020, 12:02 AM | Marilla Keating 12 December 2020, 12:36 AM | | |
| With selected: | | | | | |
| | P&SM Final Assmt | (4) 🗘 | | | |

🔺 Home 🛛 🚯 Dashboard 🛗 Events 🚔 My Courses 👫 This course



Student Instruction: Copy this entire section to a word document for reference.

Your scenario: Garden centre. This garden centre has been in operation for the last 20 years and you have been hired as the new supervisor mainly to review the layout, review efficiencies and make general operational improvements. There are 10 people working in this garden centre, all of them over 60 years of age and there has never been a supervisor in this centre before. Usually they just do what the owner asks.

Your instructions: You have been given the above scenario. Answer any 4 of the following 5 questions. All questions carry equal marks. This assessment makes up 60% of P&SM module. The focus of this assessment is on the application of theory. Your answers must have specific references to the scenario you have been given.

(Each question should have approximately 500 words or one page in length)

Question 1

Marked out of 40.00

Not yet answered

- 1. The business strategy for your company has been outlined to you by the general manager/owner of the scenario.
- a. How has environment scanning been considered by this business to date?
- b. Describe the level to which this business is currently embracing the following: vertical integration, technology, capacity and facilities. Do you have any recommendations on how this company might reconsider any of the above practices?

- 2. One of the first tasks you are asked to do is to review production forecasting, planning and scheduling.
- a. Outline what type of forecasting methods could be employed by this company to accurately estimate demand.
- b. What kind of aggregate/production plans would you recommend and why.
- 3. You have been asked to review the operational layout of your new company.
- a. Describe which operational layout would be best suited for your new company. Your answer would include a sketch of your proposed new

🗱 Home 🛛 🖓 Dashboard 🛗 Events 🚔 My Courses 🛔 This course 🔁 Hide blocks 🖍 Full screet

Question **1** Not yet

answered

Marked out of 40.00 Student Instruction: Copy this entire section to a word document for reference.

Your scenario: New start up soft drinks factory that will make carbonated soft drinks. There are two lines, the bottle line and the can line and demand is such that you will need set up your premises so that you can make 100 bottles and 100 cans an hour to keep up with demand. There are 30 people due to start work in this new facility next month. You are the new production supervisor just hired for the start date and have not met any of the staff yet.

Your Instruction: You have been given the above scenario. Answer any 4 of the following 5 questions. All questions carry equal marks. This assessment makes up 60% of P&SM module. The focus of this assessment is on the application of theory. Your answers must have specific references to the scenario you have been given.

(Each question should have approximately 500 words or one page in length)

- 1. The business strategy for your company has been outlined to you by the general manager/owner of the scenario.
- a. How has environment scanning been considered by this business to date?

b. Describe the level to which this business is currently embracing the following: vertical integration, technology, capacity and facilities. Do you have any recommendations on how this company might reconsider any of the above practices?

- 2. One of the first tasks you are asked to do is to review production forecasting, planning and scheduling.
- a. Outline what type of forecasting methods could be employed by this company to accurately estimate demand.
- b. What kind of aggregate/production plans would you recommend and why.

3. You have been asked to review the operational layout of your new company.

a. Describe which operational layout would be best suited for your new company. Your answer would include a sketch of your proposed new layout and an explanation of your rationale for choosing this layout.

h The position of the product on the product life cycle affects operational decisions including operational layout so how has this influenced

2. Set up the moodle quiz to pull ONE question from the Question bank

| ÷ | Download your 60% Assessment for P8 | SM HERE 🤌 | Edit 🔻 🛔 📝 |
|---|---|--|--|
| | Editing quiz: Download your 60% Asse | ssment for P&SM HERE Ø | Aavigation ⊕ |
| | Questions: 1 This quiz is closed Repaginate Select multiple items | Maximum grade 40.00 Save Total of marks: 1.00 | ◆ Administration □ |
| | Page 1 1 Image Random (P&SM Final Assmt) (See questions) | Add - Add - Add - Add - | Group overrides User overrides Edit quiz Q Preview > Results |



3. Track Activity Completion

| Download your 60% Assess | ment for P&SM HERE 🖋 Edit 🝷 🛔 | | | |
|--|--|--|---|--|
| Activity completion Completion tracking Require view | ON Show activity as complete when conditions are met ◆ Student must view this activity to complete it | | | |
| | | Administration Course administration Edit settings Turn editing off Course completion Users Filters Reports ID numbers Logs Live logs Live logs Activity report Course participation Activity completion Statistics | Email address C00007969@gmit.ie C0007969@gmit.ie C0007005@gmit.ie C0007005@gmit.ie C0007005%@gmit.ie C0007005%@gmit.ie C00077401@gmit.ie C00077401@gmit.ie C00077401@gmit.ie | I I I I Interactive I I I Topic 1- Interactive I I I Interactive I I I Interactive I I I Interactive I I Interactive Interactive <tr< td=""></tr<> |

The student view

🕽 Download your 60% Assessment for P&SM HERE 📝

Download your 60% Assessment for P&SM HERE (copy)

This 60% individual open book assessment will be live from 12pm Saturday 12th Dec until 12pm Monday 14th Dec 2020. Once you open your assessment, copy it to your computer for reference. You must upload your submission within 6 hours of download. All submissions must be uploaded by 12pm Monday 14th December. Submissions received over 6 hours from download may be subjected to penalties. Your submission must be made up of one document only and may be typed or handwritten or a combination of both.

Please note this is an individual open book submission. You will have access to the Moodle site and all presentations, recordings. Under no circumstances may you connect with anyone including members of your class to discuss this assessment. All submissions to this individual assessment will require your verification that this is your own work and will be subjected to verification using systems as the GMIT URKUND software system. Any indication of collusion will result in withholding of grades and/or failure until the matter is resolved. All external sources must be acknowledged, and links provided for verification purposes.

Attempts allowed: 1

Attempt quiz now

🔺 Home 🛛 🚯 Dashboard 🛗 Events 💼 My Courses 🔒 This course

Question **1** Not vet

answered

Edit 🔻 💄 🖾

Marked out of 40.00 **Student Instruction**: Copy this entire section to a word document for reference.

Your scenario: Garden centre. This garden centre has been in operation for the last 20 years and you have been hired as the new supervisor mainly to review the layout, review efficiencies and make general operational improvements. There are 10 people working in this garden centre, all of them over 60 years of age and there has never been a supervisor in this centre before. Usually they just do what the owner asks.

Your instructions: You have been given the above scenario. Answer any 4 of the following 5 questions. All questions carry equal marks. This assessment makes up 60% of P&SM module. The focus of this assessment is on the application of theory. Your answers must have specific references to the scenario you have been given.

(Each question should have approximately 500 words or one page in length)

1. The business strategy for your company has been outlined to you by the general manager/owner of the scenario.

a. How has environment scanning been considered by this business to date?

b. Describe the level to which this business is currently embracing the following: vertical integration, technology, capacity and facilities. Do you have any recommendations on how this company might reconsider any of the above practices?

- 2. One of the first tasks you are asked to do is to review production forecasting, planning and scheduling.
- a. Outline what type of forecasting methods could be employed by this company to accurately estimate demand.
- b. What kind of aggregate/production plans would you recommend and why.
- 3. You have been asked to review the operational layout of your new company.

a. Describe which operational layout would be best suited for your new company. Your answer would include a sketch of your proposed new layout and an explanation of your rationale for choosing this layout.

b. The position of the product on the product life cycle affects operational decisions including operational layout so how has this influenced your choice.

4. Your boss wants you to consider implementing a Just in Time (JIT) manufacturing system as soon as possible.

- a. What are the benefits and limitations of having a JIT system for this business?
- b. In the context of this business, describe five things that could be done to implement a JIT system.

5. Outline three metrics that would be best suited to measure progress in this case study. Explain why you have selected these metrics and outline how and when you would use these metrics to track and improve performance.

1 A ▼ B I 🔚 🚍 % 🖏 🐗 🖼

Your submission may be typed or handwritten. For any handwritten submissions ensure that your name on each page. References and associated links to external sources are required however these can be positioned at the end of each question or at the end of your submission.

Please note that all submissions to this individual assessment are subject your verification that this is your own work and you did not receive or give any unauthorised help on this assessment and all external sources are acknowledged.

Hide blocks 🦨 Full scr

Support during the assessment



I will check my email at 12:00pm, 6:00pm, 10:00pm during the assessment window. I will respond to your questions and I will post a generic response to the questions in our TEAMs general channel conversation box for all to view.

| 20-21: This as My em regard indicat | Keating 12/12/2020 11:32 48926 PRODUCTION AND SUPERVISORY MANAGEMENT ssessment check area is now open. I will respond to any queries and let the class know via this forum. hail check in times are 12pm, 6pm, 10pm during the assessment window. If you need to contact me only email me questions ling clarifications or logistics. Please don't communicate to me via teams (just send me an email) but thumbs up are welcome to te you have read this. f luck to you all. Marilla | 3 |
|---|---|---|
| | e all | |
| 0 | Marilla Keating 12/12/2020 12:21 41 This is the 12pm check in Sat. Reminder: Don't forget to print or screen shot or copy the instructions to your local folder or file. Important not to lose this screen/instructions. I can see that we have five up and running. Well done crew. Keep going. Stay focused. No queries so far. I will check in again at 6pm. M | |
| 0 | Marilla Keating 12/12/2020 18:12 The is the 6pm check in and I have two queries. I will address them now so watch this space4 | |
| 0 | Marilla Keating 12/12/2020 18:19 The Question: (a) Do we need to reference when we are using the lecture notes and (b) can we use bullet points Answer: (a) My notes are an external source so you need to reference them as such. You can simply | |
| | See more | |
| | The question: I downloaded my assignment and I'm ready to upload now it says time remaining 1 day 18 hours? I was expecting it to count down the 6 hrs? | |
| | | |
| | Over and out for the 6pm checkwill check in again 10pmkeep going guyshave 7 submissions so fargood work | |
| 0 | Marilla Keating 12/12/2020 21:59 10pm Sat check in. We have one query Question How will we know when the 6 hours are up Answer: You have to track this yourself. I can see it from the logs but the system will not alert you. | |



The upload- Is an assignment

÷

Upload your 60% submission HERE 🤌

Edit 🔻 💄 📝

Upload your 60% submission HERE (

By posting your submission you are agreeing to the following

I confirm that I did not give or receive any unauthorised help on this assessment and that all work is my own. I have completed this assessment in a fair, honest, respectful, responsible, and trustworthy manner. I confirm that I have completed all work for this assessment on the allocated date(s) and in the allocated time given by the GMIT lecturer for this assessment. The writing contained in this submission is my own and I have correctly referenced and acknowledged all sources. I understand that GMIT reserves the right to follow-up on this submission for verification purposes. I understand and agree that plagiarism detection software may be used on my assessment as per the GMIT Policy on Plagiarism, I understand that if I plagiarise, or if I assist others in doing so, that this will be subject to investigation.

Submission status

| Attempt number | This is attempt 1. | |
|---------------------|------------------------------------|--|
| Submission status | No attempt | |
| Grading status | Not marked | |
| Due date | Monday, 14 December 2020, 11:59 AM | |
| Time remaining | A Constant by, 52 days the | |
| Last modified | - | |
| Submission comments | Comments (0) | |
| | Add submission | |





Question1 b) Murray's Garden Centre has adopted a forward integration system to date. Buying in trees, shrubs, plants, hand garden tools, garden furniture and garden maintenance products. This allows the garden centre to focus on the customer. To date Murray's garden centres use of technology is limited to Materials Requirements Planning, MRP 1 system, to monitor materials. The garden centre gives little consideration to the business capacity or the best utilisation of the facility. The company outsources payroll and accounts. I would Vertex and the system which would combine Materia's Resource Rev Art up Secting . 2 Gress - Write Gerhad . 1 Gress and Car Lice

STORES

CHILDREN

AREA

Question 4B: In the context of this business describe five things that could be done to implement a JIT system,

- · Identify the suppliers of the raw materials that are most critical to the production e.g. suppliers of eggs, icing sugar, flour etc and work to develop close relationships with these vendors.
- Carry out comprehensive audits of the identified critical suppliers to determine if they have the capability and stability to support a IIT system.
- Develop contingency plans to mitigate issues caused by a breakdown in the supply chain of raw materials. For example, source an alternative supplier who can provide flour should your primary supplier experience

At the moment they are using a pull-lean system and diake infost stock to order.

for example Christmas time when people want wreaths etc. By brie applying in this proper system and monitoring it regularly the company of the benefits and limitations to although in this system to a business such as McDonalds although where and limitations a pull system where **Question 4a:** There are both benefits and limitations to although where interval and system to a business such as McDonalds and system where and low cost using the benefits outweigh the risks. JIT suits the business of waste and provide (JIT) system to a business risks. JIT suits the business of the benefits and low cost using the benefits outweigh which it implements a pull system of the provide the benefits outweigh which it implements and low cost of the provide the benefits outweigh which it is a pull system of the benefits and the benefits outweigh which it is a pull system of the benefits and the benefits outweigh which it is a pull system of the benefits and the benefits outweigh which it is a pull system of the benefits and the waste made provide the provide the benefits and the provide the benefits and the provide the provide the provide the benefits and the provide the **Question 4a:** There are both benefits and limitations to applying a Just-In-Time (JIT) system to a business such as McDonalds although in this instance the benefits outweigh the risks. JIT suits the business philosophi In-Time (JIT) system to a business such as McDonalds although in this instance the benefits outweigh the risks. JIT suits the business philosophy of McDonalds and the way in which it implements a pull system where instance the benefits outweigh the risks. Jff suits the business philosophy of McDonalds and the way in which it implements a pull system where high volumes of product is made to meet demand at a low cost using of McDonalds and the way in which it implements a pull system where high volumes of product is made to meet demand at a low cost using efficient facility layouts and forecasting. reducing food waste high volumes of product is made to meet demand at a low cost using efficient facility layouts and forecasting, reducing food waste and optimizing fast production of high quality processes. Jff benefit's McDonald's namely due to its use of vertical integration and cond can be own supply chain. Raw materials are readily available and can be McDonald's namely due to its use of vertical integration and control of it's own supply chain. Raw materials are readily available and can that calculated based on trending of sales for that week, that month or large season. Larger orders for raw materials can be anticipated for large calculated based on trending of sales for that week, that month or that season. Larger orders for raw materials can be anticipated for large



Red & Neck Ice Water and Ice Cau P

12 Rate due to wind

When guestians: 2,3.4.15.

alucady decided for able is to bothes per hour is required is

Would I do it again?- YES and I am ! What worked well

- \checkmark Liked that students had to demonstrate understanding and apply theory
- ✓ The tracker was key...to keep an eye on them
- The get ready student guidance document definitely a good idea...
- ✓ Reiterate requirement for individual (submission statement, URKUND all assist this)
- ✓ Technology hiccups− I caught this by leaving this open for x hours)
- ✓ Teams check in- gave them assurance-felt supported.

What I need to think about some more

- Tracking was manual- as the 6 hour limit required me to check the activity (there might be an easier way!)
- Student Feedback- they like flexibility of download to suit schedule. Like this approach- Teaching during the module supports this approach. Still gathering, still learning.
- FYI. Review TEAMs tasks- as most modules are flipped....(final assessment questions are based on TEAMs tasks)

My learnings after round one....Next time round

- Like this approach-like that they apply theory to situations- suits these adult learners
- Include 'penalties may be applied for late submission'
- Include 'justify your approach' where possible (so they can explain why they are doing what they are doing)





So what's going on now

I am updating our module descriptor to do this for all my modules (we have programmatic review so good timing to update)

I am now doing this for more modules

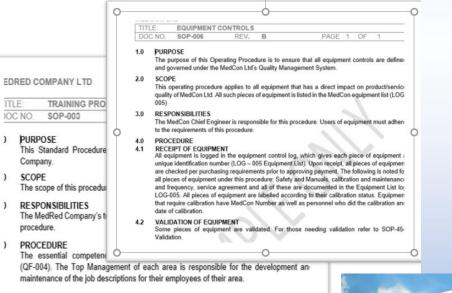
✓ Regulatory affairs... Pool of devices- same questions-

Classify your device, what are the issues with your device, select a predicate to base your regulatory submission on (referencing important on this one as its all internet searches). Justify your approach.

Compliance Auditing- Pool of process procedures- same questions

Write an auditing checklist based on your given process/procedure, what do you do when auditee is not carrying out task as per process procedure, what pieces of evidence would you want to view when auditing this process, write audit report based on 5 non conformities,





Induction Training takes place with each employee using the QF- 002. All employees an informed of the relevance and importance of their activities during this training, and how they contribute to the achievement of the Quality Management System.

A Skille Matrix is maintained for all amplauses (Def LOG 001) is developed by the to

TLE

